

# Installationsmanual Hemfixarna

LARMIFY – v.3.0



LARMIFY



# 1. Uppstart av hemcentral (Gateway)

Görs direkt vid ankomst för att hemcentral ska ladda ner senaste mjukvara medan ni förbereder app

# STARTUP – Hemcentral/Centralenhet GATEWAY

1. Ta ut produkten ur lådan.
2. Ta inte bort klistermärket på baksidan av GW, eftersom det innehåller viktig information.
3. Anslut Gateway till din router med den medföljande nätverkskabeln. Gateway kan även anslutas till ditt trådlösa Wi-Fi-nätverk efter installationen och när Gateway är installerad.
4. Anslut Gateway till ström.
5. LED-lamporna på framsidan av Gateway lyser upp när den startar.
6. Efter cirka 4 till 5 minuter är Gateway redo att användas.
7. OBS: Vid första installationen kommer Gateway att ladda ner den senaste versionen av firmware. Denna process tar normalt 3–5 minuter (men kan ta upp till 20 min om GW är äldre).
8. Använd väntetiden till att skapa ägaren och hemmet som du kommer att koppla Gateway till i appen – Se nästa avsnitt



A residential street with white houses and a blue sky with clouds. The houses have dark roofs and are surrounded by greenery. The sky is a deep blue with scattered white clouds. The houses are white with dark roofs and are surrounded by greenery. The sky is a deep blue with scattered white clouds.

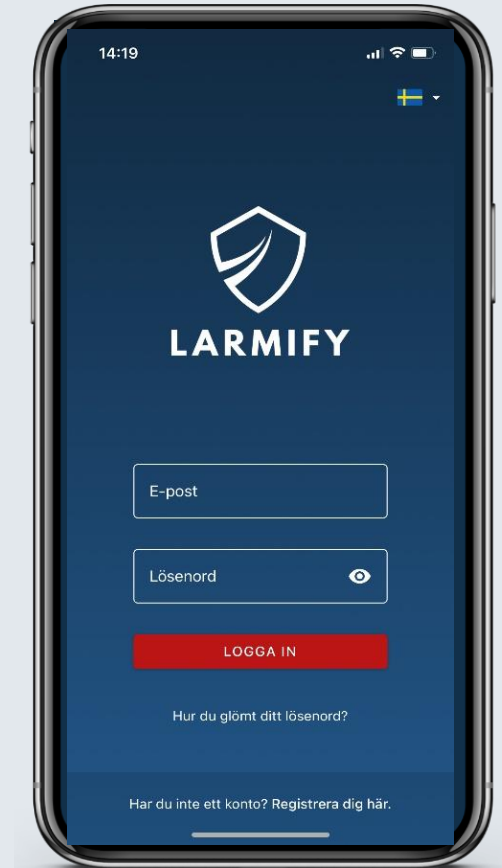
## 2. Installation av app

Görs medan hemcentralen laddar ner senaste mjukvaran.

# INSTALLATION AV APP OCH ENHETER

- 1) Gå till vår Snabbstarts-dokumentet som finns på vår support-sida <https://www.larmify.se/pages/installation-och-montering> och hjälp kunden genom steg 1-4 på dennes mobil
- 2) Bjud sedan in dig som administratör till kundens larm genom att gå till Inställningar och Lista över användare (Settings/User list). Använd en egen email.
- 3) Ladda ner appen även på din mobil och använd samma email för att logga in
- 4) Följ stegen 6-10 i kom-igång guiden men från din egen mobil. Glöm inte att testa larmet. Informera kunden om steg 10-11 och att de är "optional" och kan göras senare om kunden vill, steg 11 rekommenderar vi dock starkt för att inte missa samtal från larmcentral
- 5) Ta avslutningsvis bort dig som administratör från kundens mobil. Eller be kund om detta.

*TIPS! I de flesta fall så räcker ovan och installationsguiden i appen för att installera larmet. Vill man förbereda sig för installationen så finns även de olika momenten beskrivna steg-för-steg i påföljande slides. För användning och fininställning av larmet hänvisa kunderna att om de inte hittar detta själva i menyerna så finns mer användarstöd på vår hemsida under support. Och hittar de inte vad de söker där så kontakta larmify.*



# MONTERINGSREKOMMENDATIONER FRÅN LARMIFY

- **Generellt:** Använd skruv för infästning av allt utom dörr/fönstersensorer (magnetdetektorer) där det går lika bra att använda dubbelhäftande tejp. De sitter stabilar och är lättare att ta bort/flytta utan att skada ytskickt på samma sätt som dubbelhäftande tejp
- **Rökdetektorer:/Värmesensor:** Ha som regel att alltid montera branddetektorer i taket och inte vägg. Tänk på att kunden måste kunna nå denna med hjälp av stege/stol om larmet utlöses för att kunna stänga av ljudet genom att trycka på mittknappen
- **Rörelsesensorer:** Placera i hörn om möjligt och på en höjd av 2,1 m över golvet. Använd medföljande infästning för att skruva (Undvik att använda dubbelhäftande tejp som medföljer)
- **Centralenhet:** En bra placering är ofta nära bredbandsroutern så att den kan anslutas med medföljande ethernetsladd (rekommenderas) men går att köra på wifi om det behövs för bästa signaltäckning.
- **Inomhus-siren:** Placera så att den sitter där den ska kan höras bra men ockås beaktat optimering av signaltäckning givet att det är en signalförstärkare också. Giver korta sladden och att uttag oftast sitter nära golvet så blir en vanliga placering i ett uttag som kunden inte behöver använda så ofta. Fäst primärt in med skruv.

*TIPS! I app-guiden, i medföljande installationsanvisningar och på vår supportsida online ( finns tydligare rekommendationer om placering.*

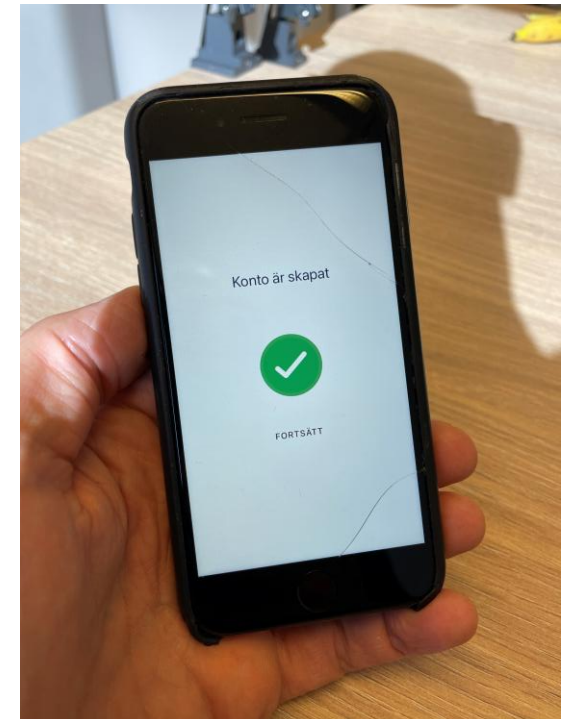
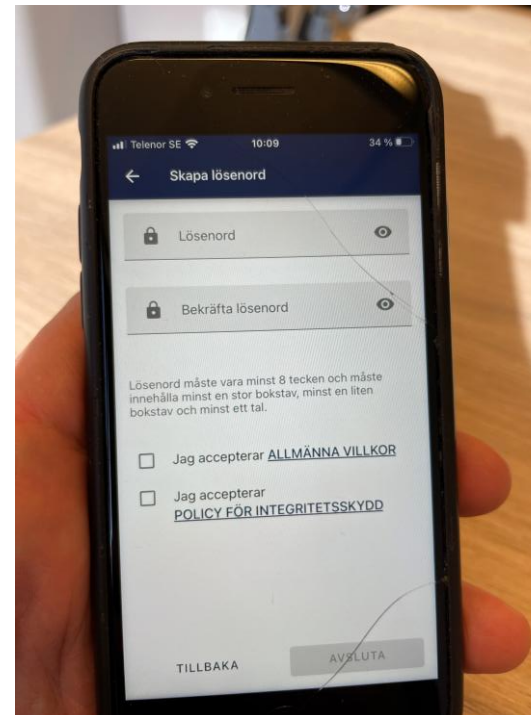
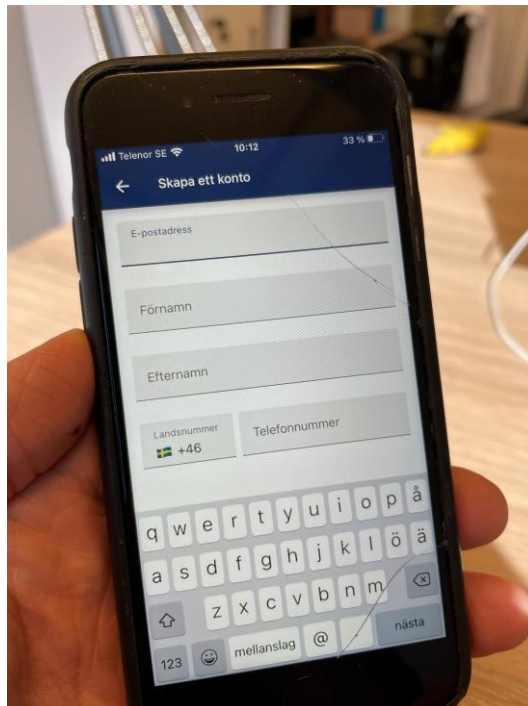
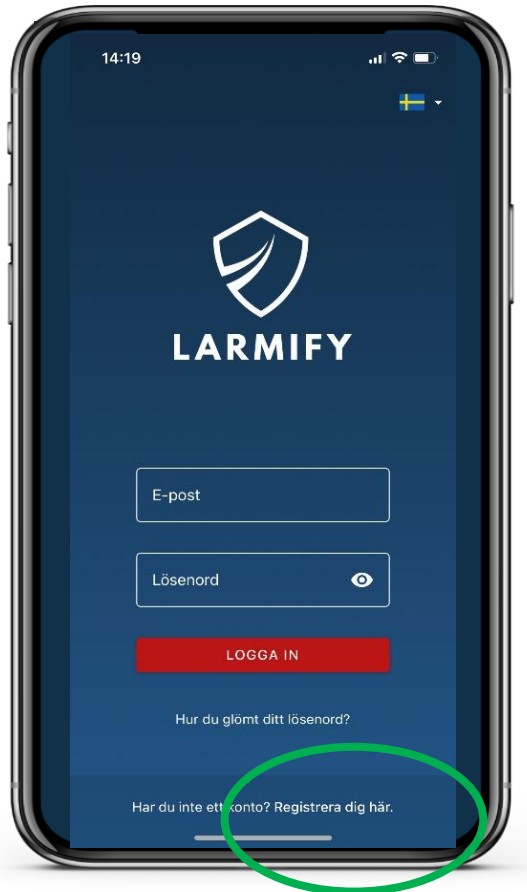
# Steg för steg – Skapa ett konto åt kunden på dennes mobil och aktivera hemcentral/gateway

1) Öppna appen och välj "Registrera dig här"

2) Lägg in kundens uppgifter. Var noga med epost – går ej ändra i efterhand

3) Låt kund skriva in sitt lösenord 2 ggr och Godkänna villkor och policy\* och klicka "Avsluta" (Informera om att det är samma villkor de redan godkänt vid ordertillfället)

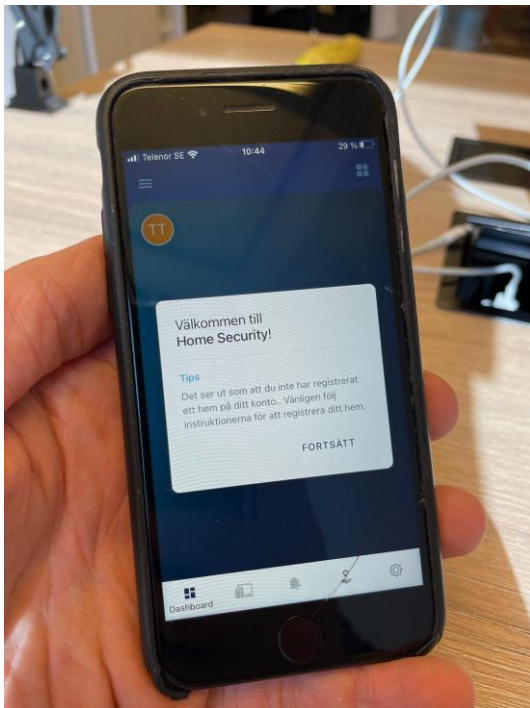
4) Kontot är nu skapat. Klicka fortsatt och aktivera hemcentralen/gateway (FORTS PÅ NÄSTA SIDA )



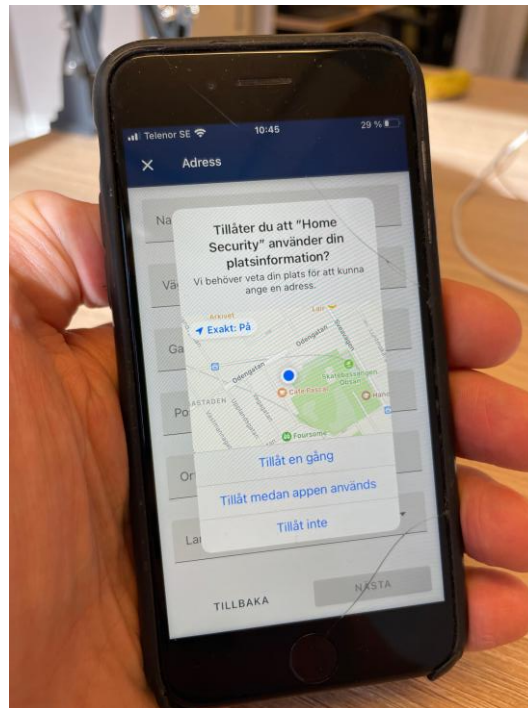
\*Om ni får frågor om villkor och policy där dessa finns längst ner på vår hemsida.

# Steg för steg – Skapa ett konto åt kunden på dennes mobil och aktivera hemcentral/gateway

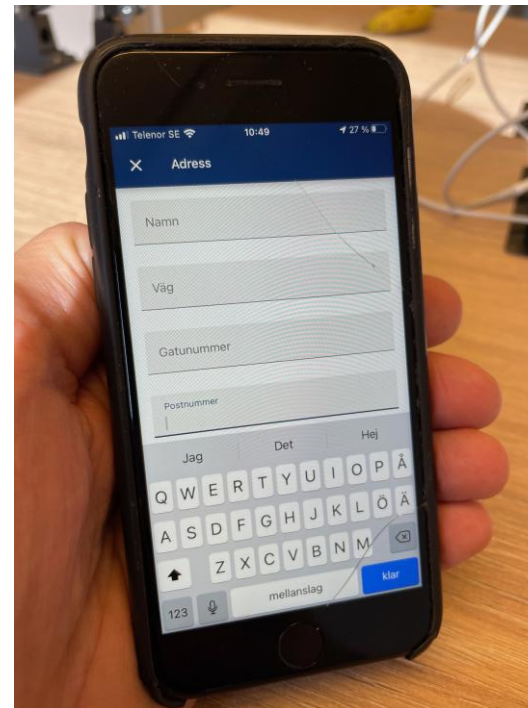
5) Klicka "Fortsätt"



6) Tillåt positionstjänster och välj adress genom att dra kartnålen till rätt adress

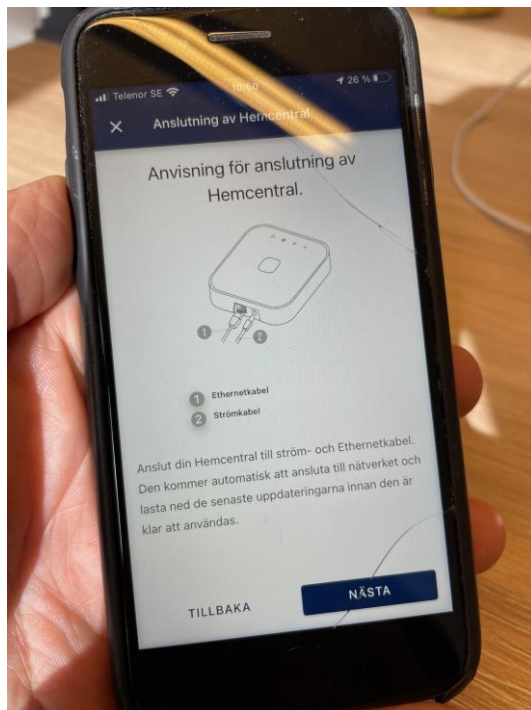


7) Skriv vid behov in rätt adress om den inte kommer upp i föregående steg

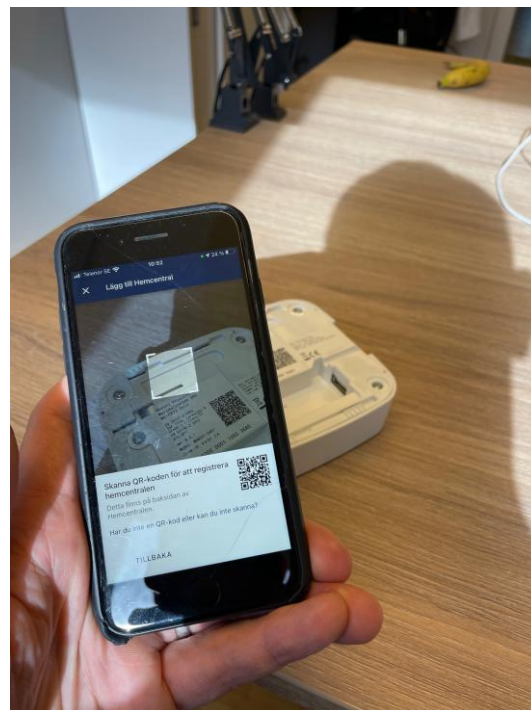


# Steg för steg – Skapa ett konto åt kunden på dennes mobil och aktivera hemcentral/gateway

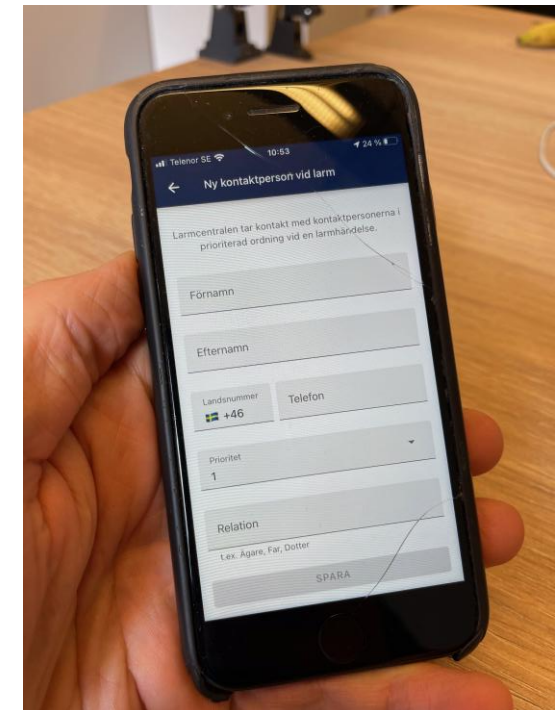
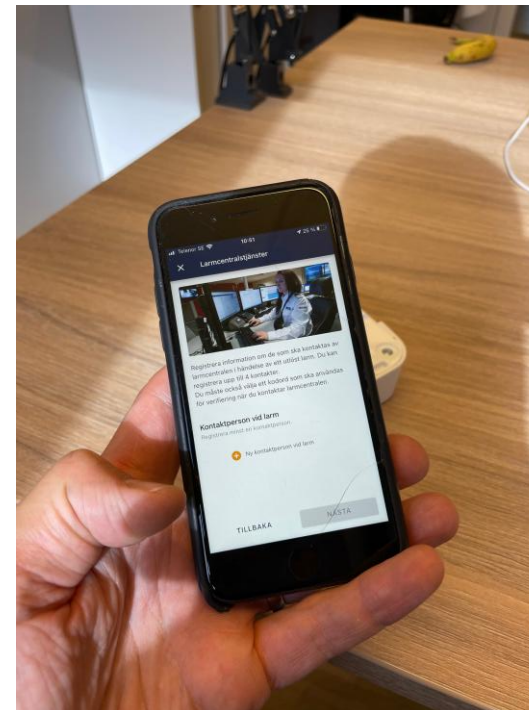
9) Klicka "Nästa" om du redan anslutit hemcentralen till ström och router



10) Scanna QR koden på hemcentralen

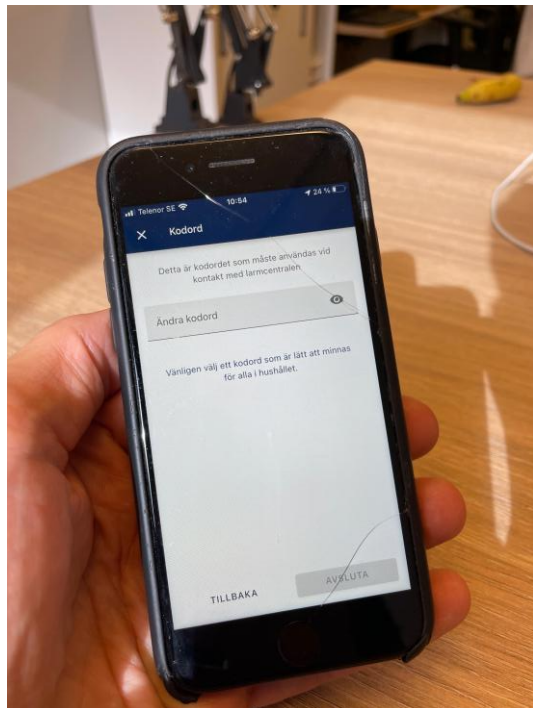


11) Lägg till kunden eller den som denne önskar som första kontaktperson när larmcentral ringer. Sätt prio 1. Lägg därefter till ytterligare personer (upp till 4 totalt) men kund kan också lägga till själv senare. Rekommenderat är minst 2.

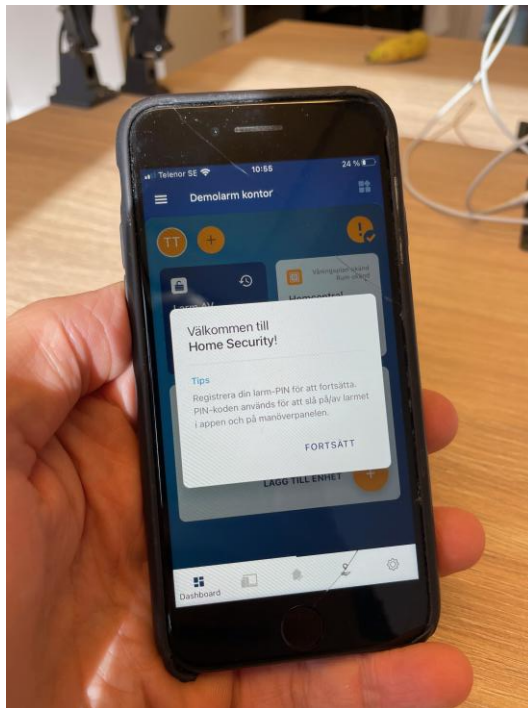


# Steg för steg – Skapa ett konto åt kunden på dennes mobil och aktivera hemcentral/gateway

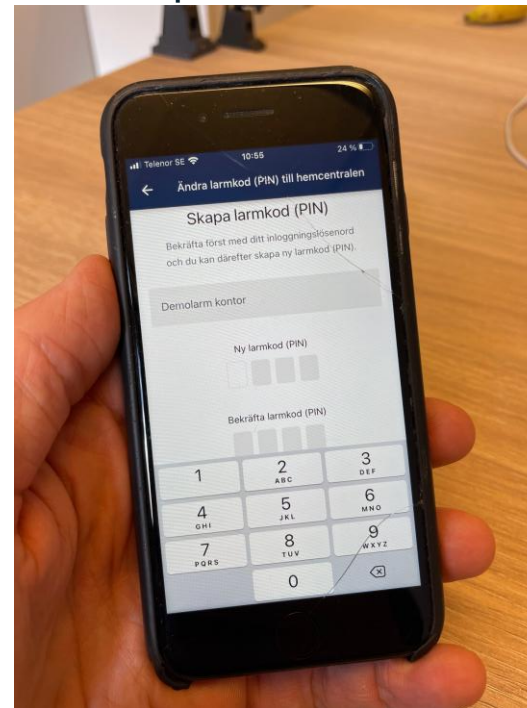
12) Be kunden skriva in sitt lösenord som måste anges när larmcentralen ringer för att kunna larma av



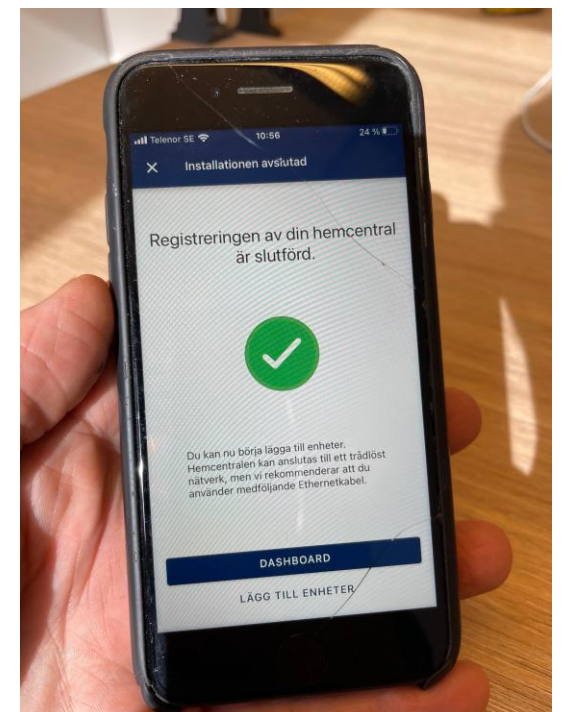
13) Klicka "Fortsätt"



14) Be kunden skriva in sin önskade fyrsiffriga larmkod. Denna används för larma av/på larm via app eller manöverpanel



15) Klart. Klicka Dashboard och gå nu vidare och bjud in dig själv till kundens mobil.



# Steg för steg – Bjud in dig som administratör på kundens mobil

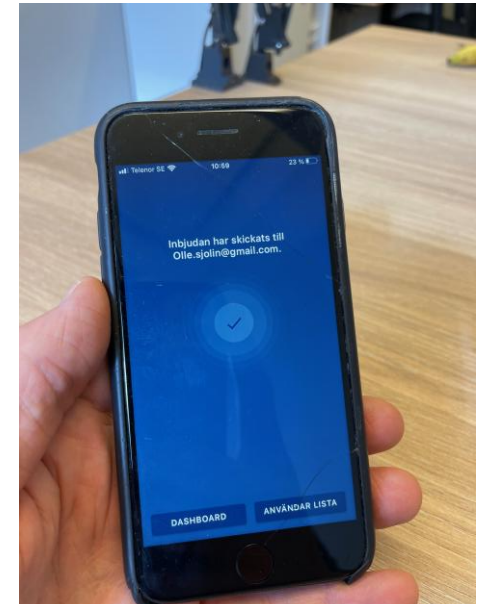
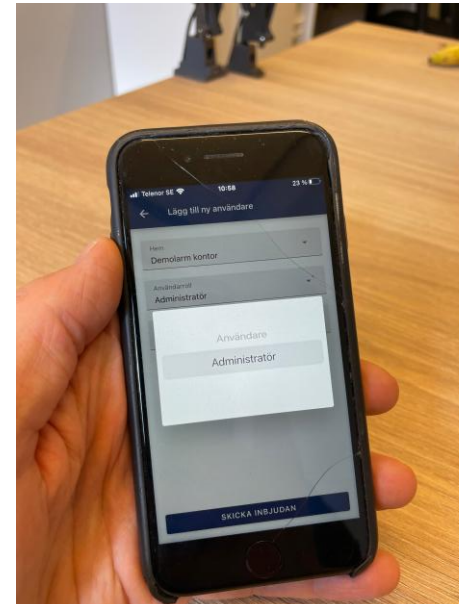
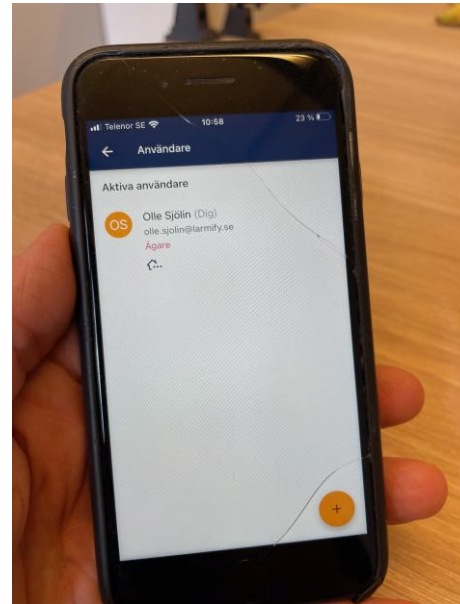
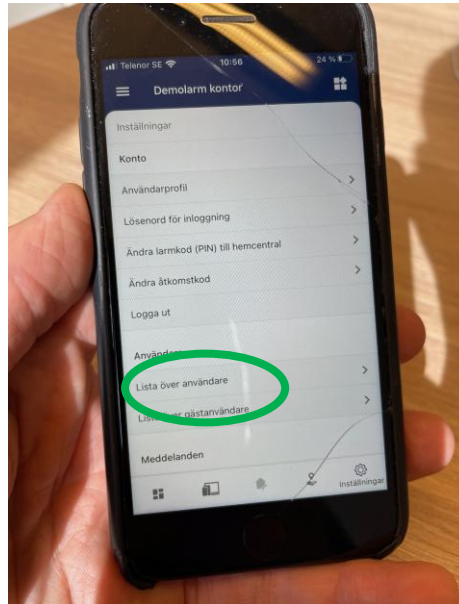
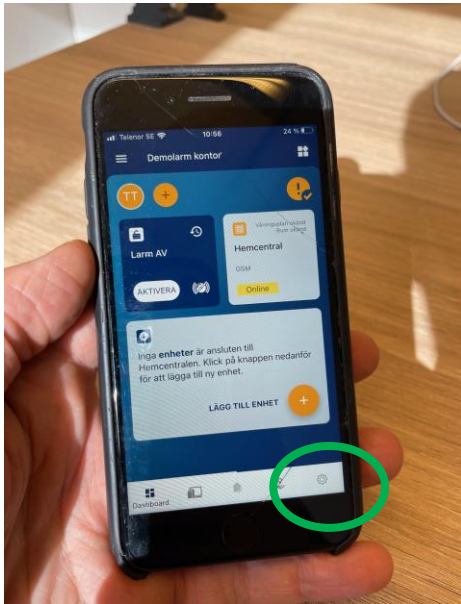
1) Logga in på kundens telefon om inte redan inloggad. Klicka på inställningar / settings.

2) Klicka på "lista över användare"

3) Klicka på PLUS tecknet ner till höger

4) Lägg till dig som Administratör på larmet. Obs viktigt att eposten blir rätt.

5) KLART. Gå till din mobil och skapa konto med samma email. Lämna tillbaka kunds mobil.



# Steg för steg – Skapa din egen användarprofil på din telefon för fortsatt installation av enheter

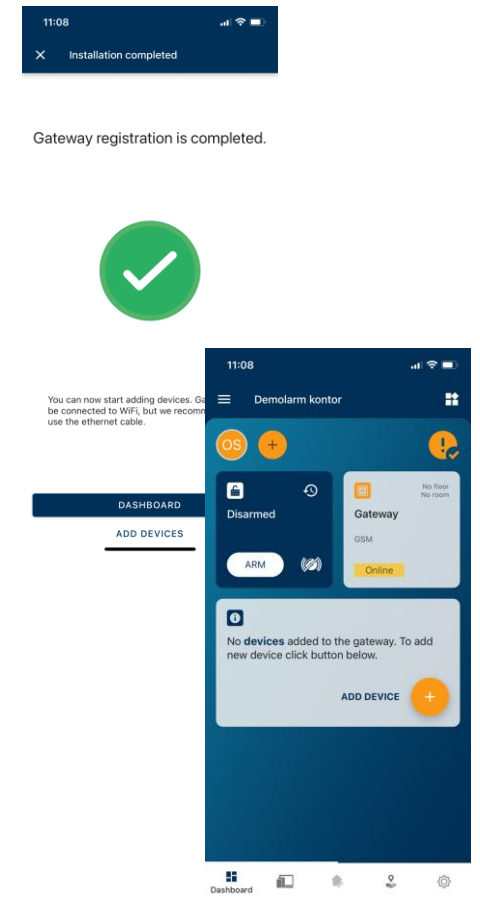
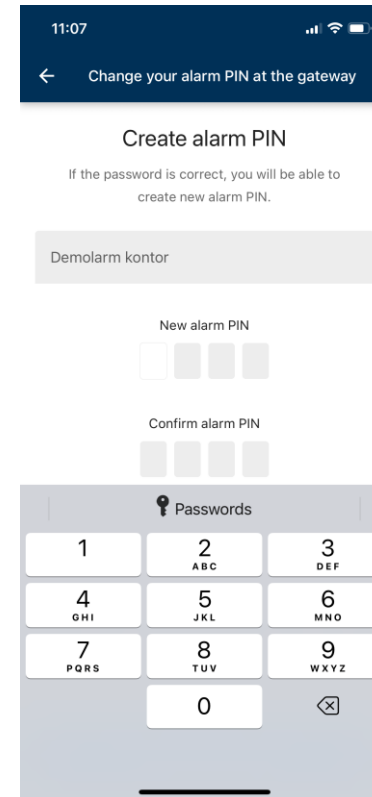
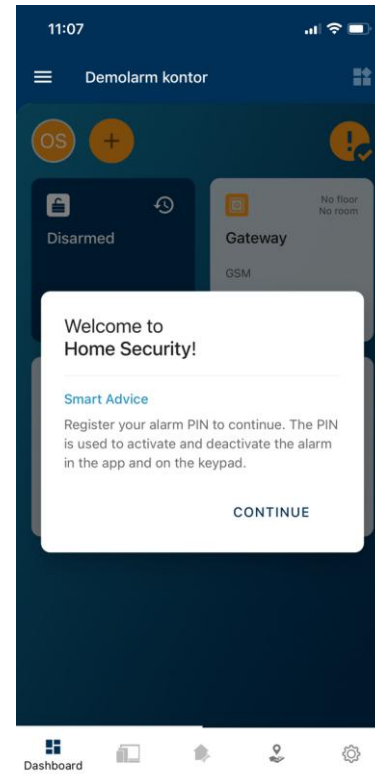
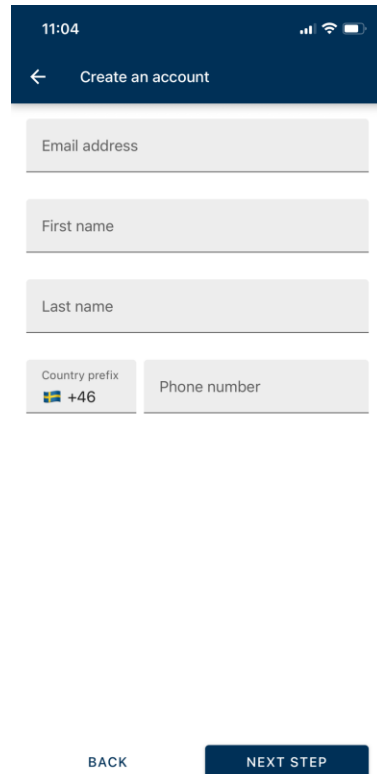
1) Ladda ner appen och klicka "Registrera dig här"

2) Skapa profil och använd samma mail som du bjudit in dig själv med från kundens mobil (viktigt)

3) Klicka vidare

4) Lägg till din personliga larmkod (ej densamma som kunds. Används vid behov för test av larm)

5) KLART. Börja lägga till enheter på din mobil.



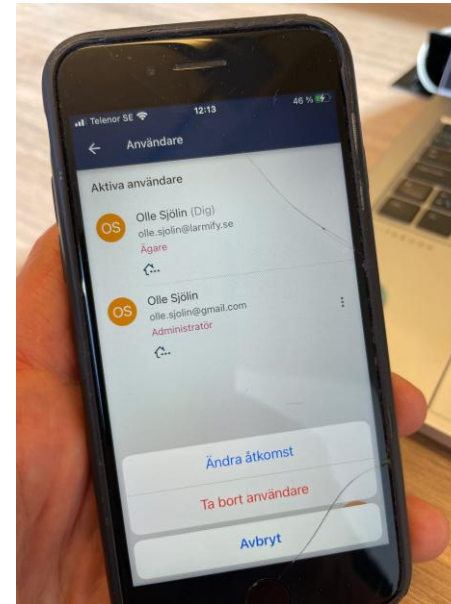
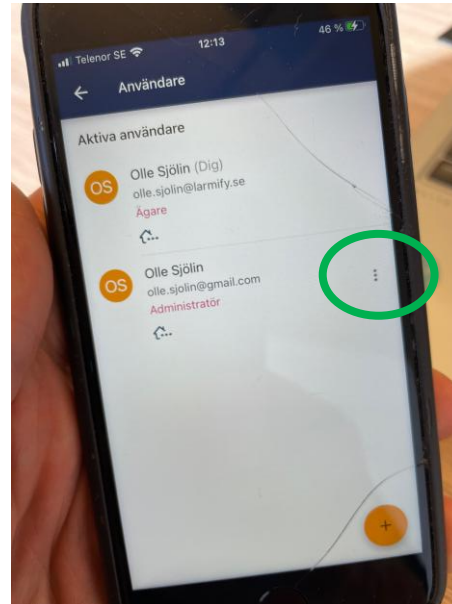
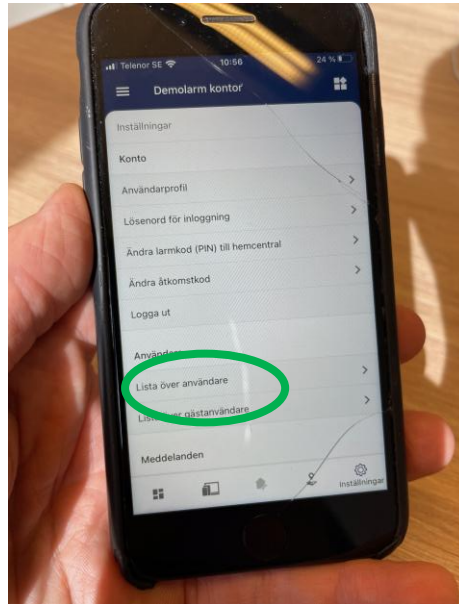
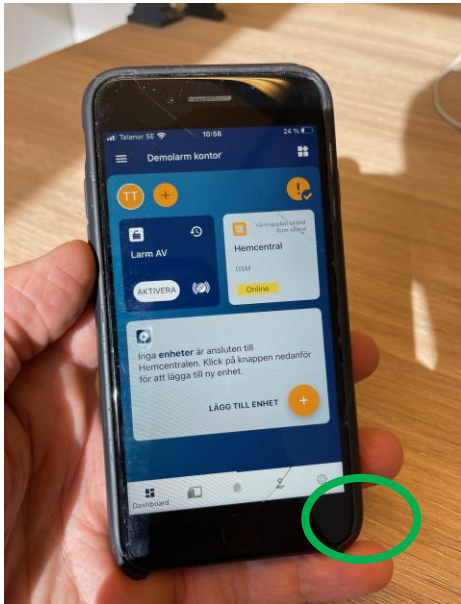
# Steg för steg – Ta bord dig som administratör på kundens mobil när allt klart

1) Logga in på kundens telefon om inte redan inloggad. Klicka på inställningar / settings.

2) Klicka på "lista över användare"

3) Klicka på de tre punkterna bredvid din profil

4) Välj ta bort användare och bekräfta igen i nästa ruta. Klart!



# Extramaterial (Engelska)

Part	Slide nr.
1. Not available	03
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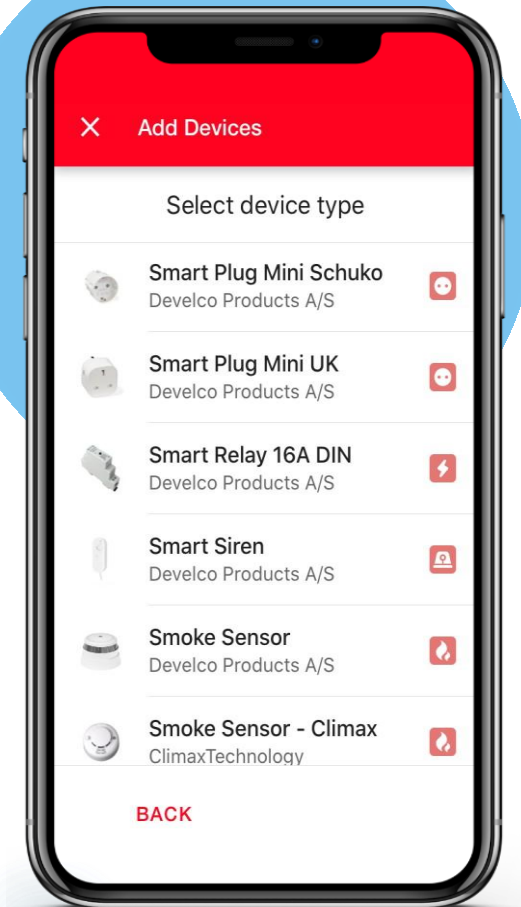
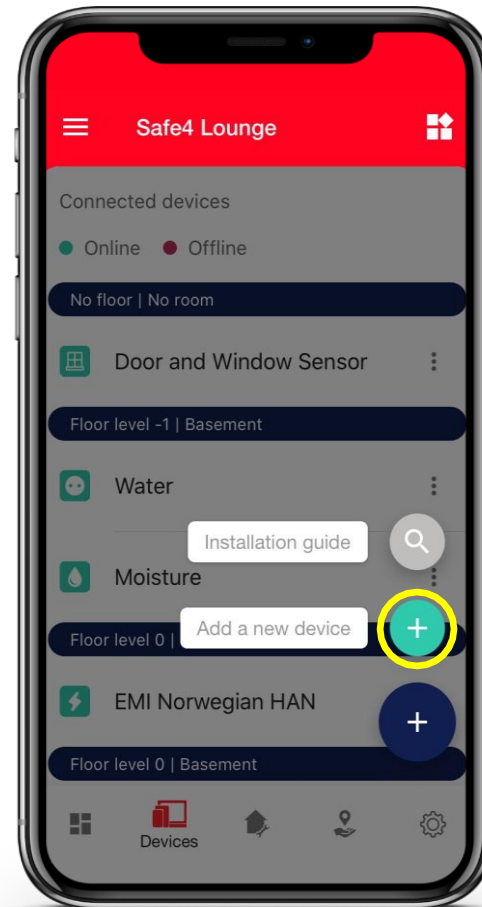
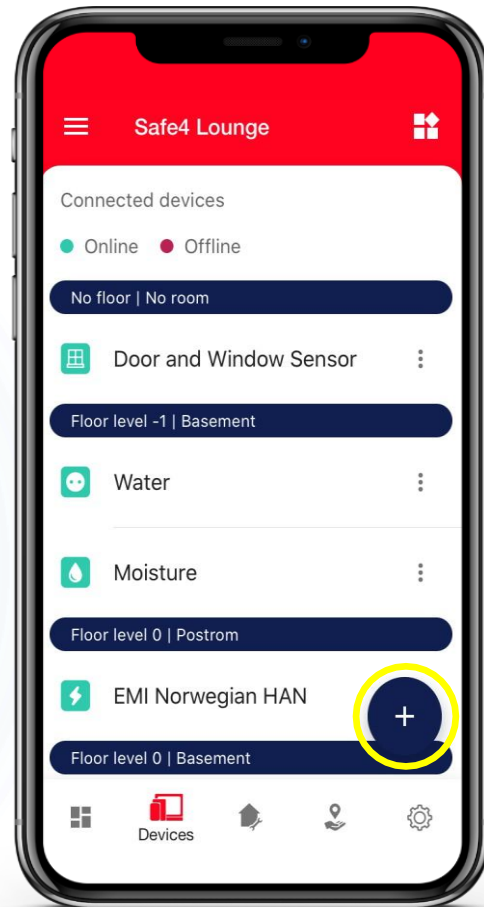
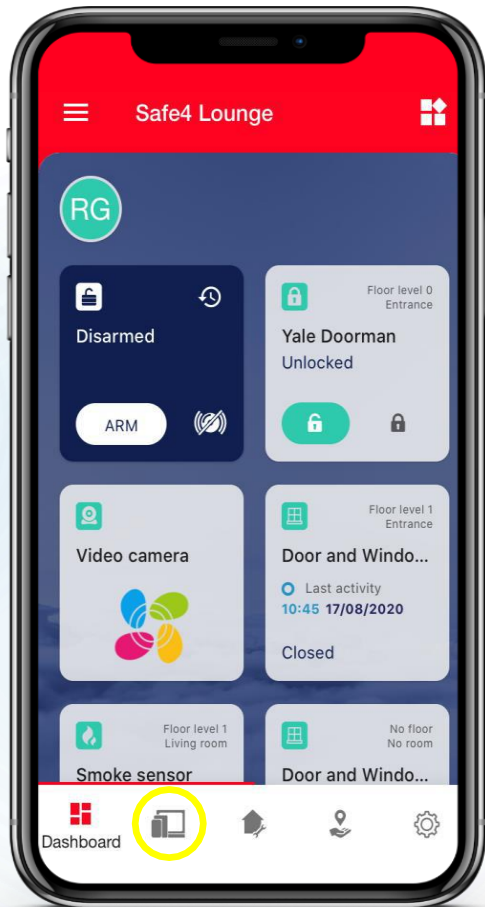
# PART 3

## ADD DEVICES

***Notera!** Detta avsnitt är ett komplement till app-guiden och ovan instruktioner med lite mer detaljerad beskrivning och felsökning. Bildspelen är hämtade från en äldre app med andra färger men arbetsflöden och menynamnen är dock identiska.*

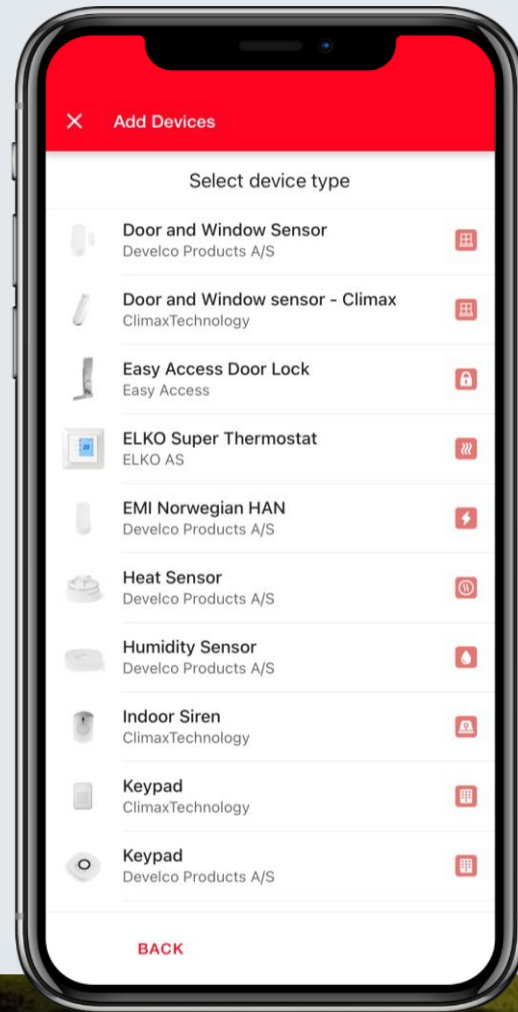
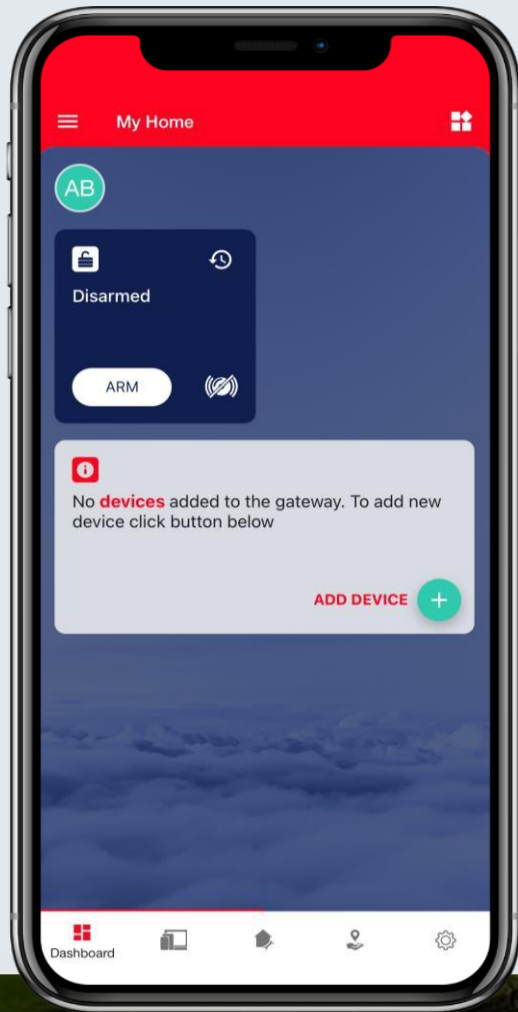
## Resetting and new installation of devices

- Push the «Devices» symbol to start the process of adding new devices.
- Push the (+) icon to add new devices and then push the «Add a new device» button.
- Choose the new device from the list and follow the instructions in the App.



## Installation of devices

- Push the ( + ) symbol to start adding new devices.
- Choose the new device from the list and follow the instructions in the App.

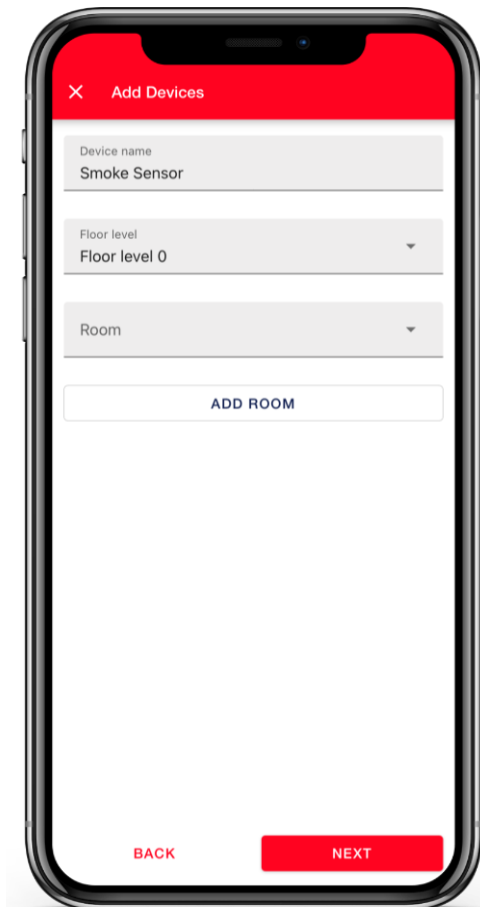
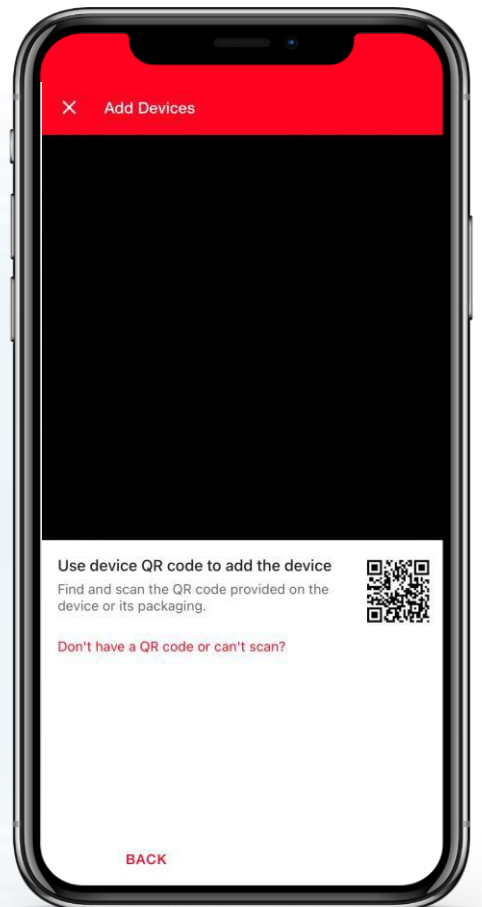


- Info about adding devices:
- If the device has a QR code, add the device by scanning this code. If the device does not have a QR code, choose «Open Scan» and follow the instructions in the App.
- When the Gateway is searching for a device, the light on the Gateway marked with a ( + ) sign will start blinking.
- When the scan is complete, it will appear in the App as: Device added. If the Gateway does not find the device – repeat the process.
- If a device does not show as Online after a little while, first take out the battery and then re-insert it. If it is still shown as offline after 30 seconds, we recommend deleting the device, resetting it and adding it again.
- Devices added with «Open Scan» are added without floor and room. This must be selected after the device is added.
- Alarm devices such as the Door/Window Sensor and

– Motion Sensor Mini have advanced settings depending on the device's intended function and placement

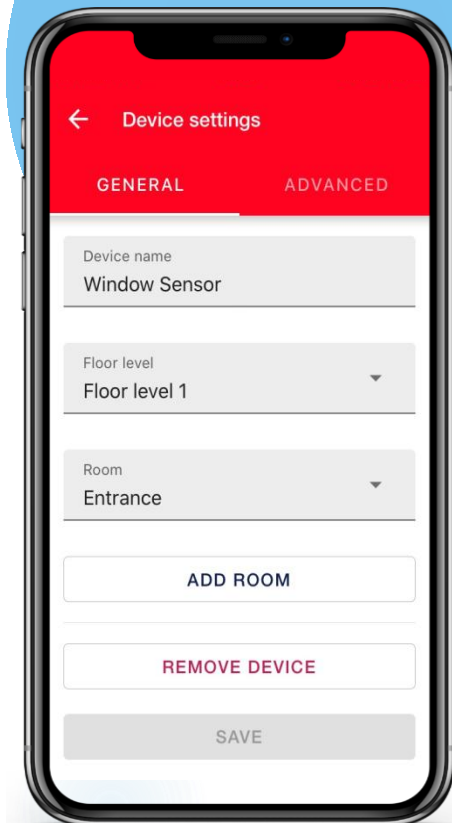
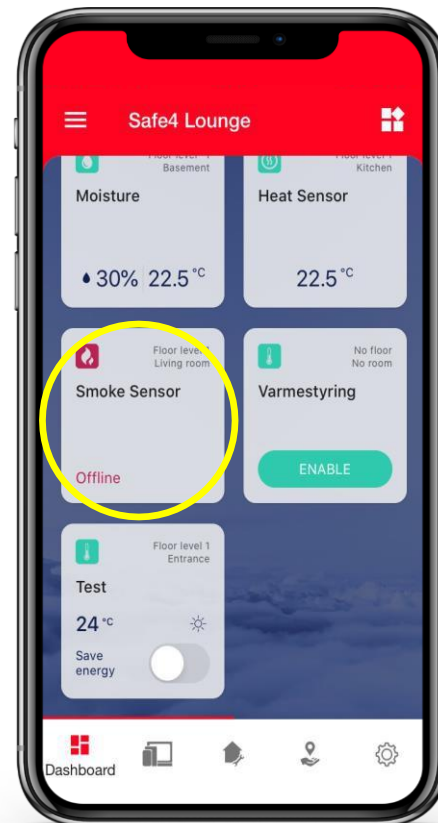
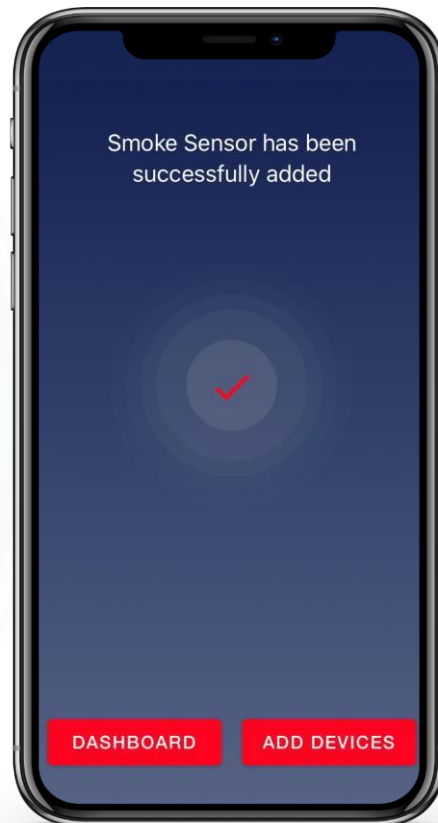
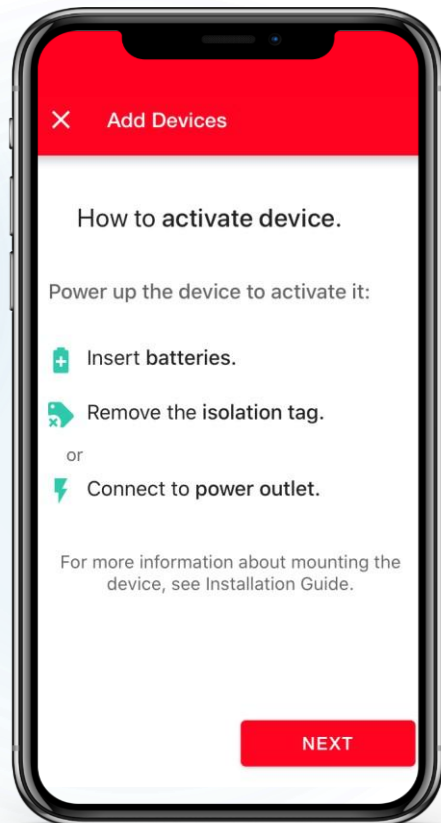
## Installation of devices

- Scan the QR code on the box to add a new device. The device will appear in your dashboard.
- Choose Floor level, and room for the device. If you don't find the right room on the list, push «Add room» and write the name of your choice.
- If the QR code is not readable, push «Don't have a QR code or can't scan?» to add device without the QR code.
- Then, push the «Open scan» function.
- Follow the instructions in the App to add the device with Open scan.



## Resetting and new installation of devices

- Follow the instructions to activate the device.
- The Gateway will scan for the device. The light on the left side of the Gateway (+ sign) will start blinking and will do that as long as the Gateway is in the scan mode.
- When the scan is complete, it will appear in the App as: xxxx device added. If the GW does not find the device – repeat the process.
- Push the «Dashboard» button to check status (Online/Offline)/name the device.  
(Open scan: To find the right device: Look for the devices without name, floor and room.)
- Open the new icon by pushing it. Give the device name, floor and room.
- If the device is Window/Door sensor or Motion sensor, open the advanced settings. Chose the right setting depending on the devices function and place.



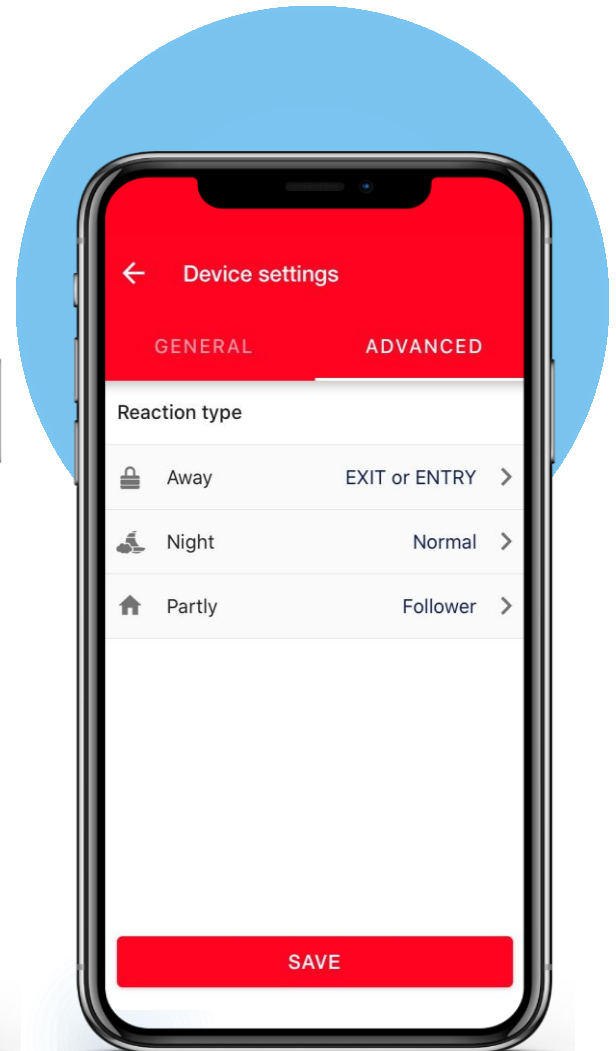
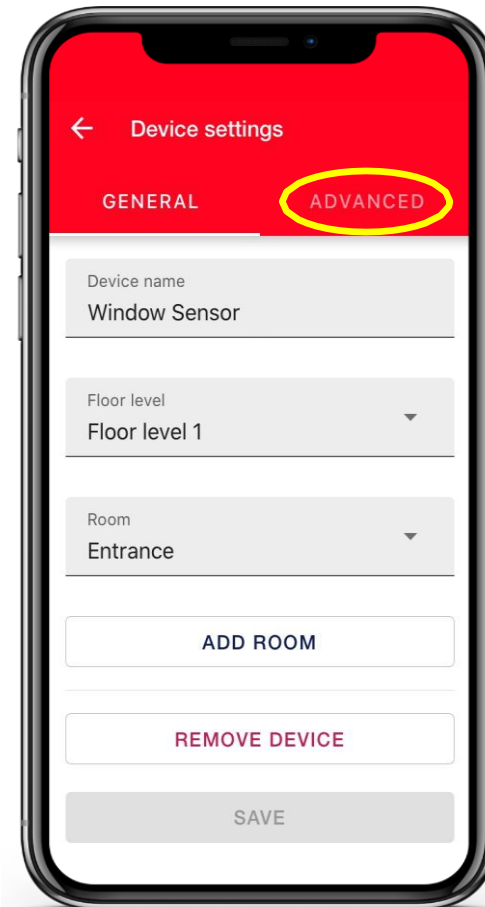
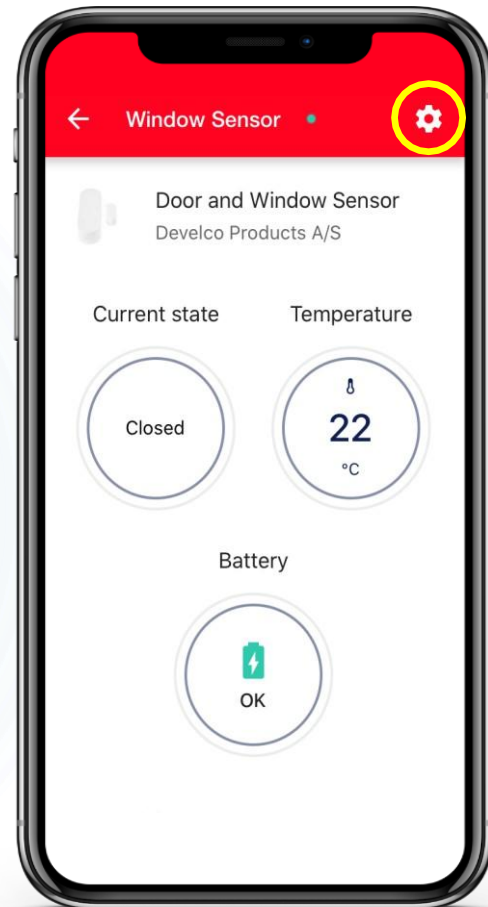
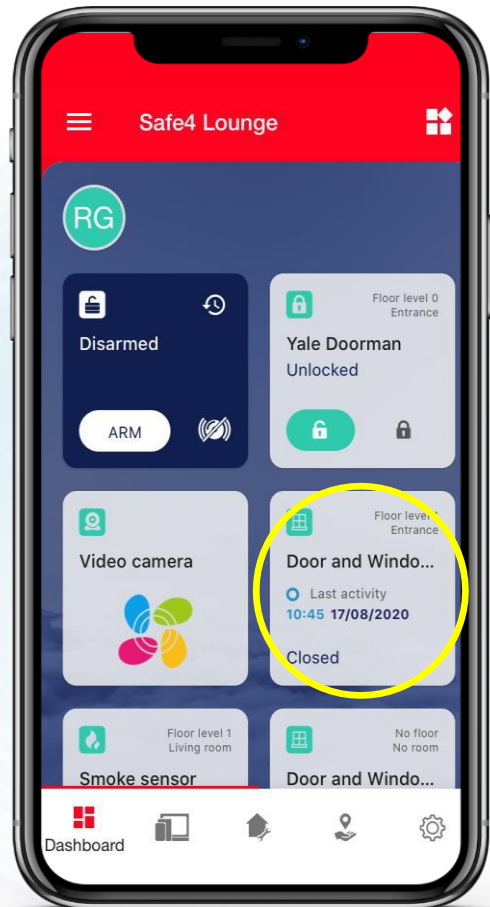
# PART 4

## HOW TO ADD WANTED REACTION

*Detta avsnitt är en användarmanual för kunden att ändra inställningar i sitt larm. Bilderna är baserad på en äldre app med andra färger. Arbetsflöden och menynamnen är dock identiska.*

## How to add wanted reaction

- Start by clicking on the Device icon. This will open the device information page.
- Click on the «Settings» icon. This will open the device setting page (Wheel upper right corner).
- Click on «Advanced». This will take you to the reaction setting for the device (Magnet/PIR).
- When a new sensor (Magnet/PIR) is added, the reaction setting on all alarm modes are set to EXIT or ENTRY.
- Click on the alarm mode to choose reaction (Away, Night or Partly).
- Change reaction and press save. If you are not able to save, you must delete and add the device again.



## EXIT or ENTRY

Provides entry delay whenever the zone is faulted, and the system is armed in the AWAY, Night or Partly mode.

Exit delay begins whenever the control is armed, regardless of the arming mode selected.

## FOLLOWER

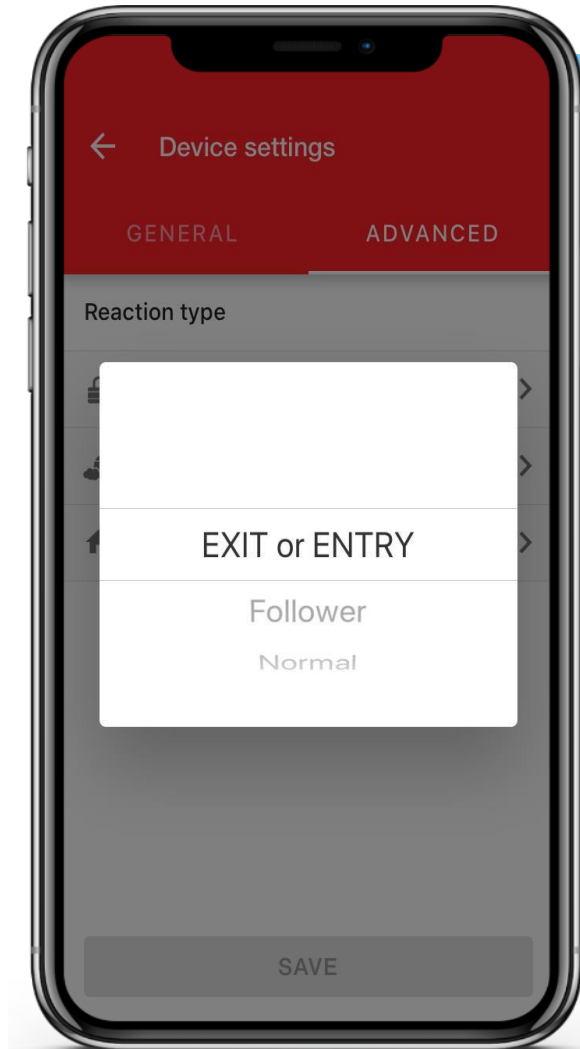
Provides a delayed alarm (using the programmed entry delay time) if an entry/exit zone is faulted first. Otherwise it produces an instant alarm. It is active when the system is armed in the AWAY, Night or Partly mode.

Follower zones are automatically bypassed when an entry/exit zone is faulted first. Assign this zone type to a zone covering an area such as a foyer, lobby, or hallway through which one must pass upon entry or exit (to and from the keypad)

## NORMAL

Provides an instant alarm if the zone is faulted and the system is armed in the AWAY, Night or Partly mode.

Reaction type can be assigned to all zones of exterior doors /windows and PIR.



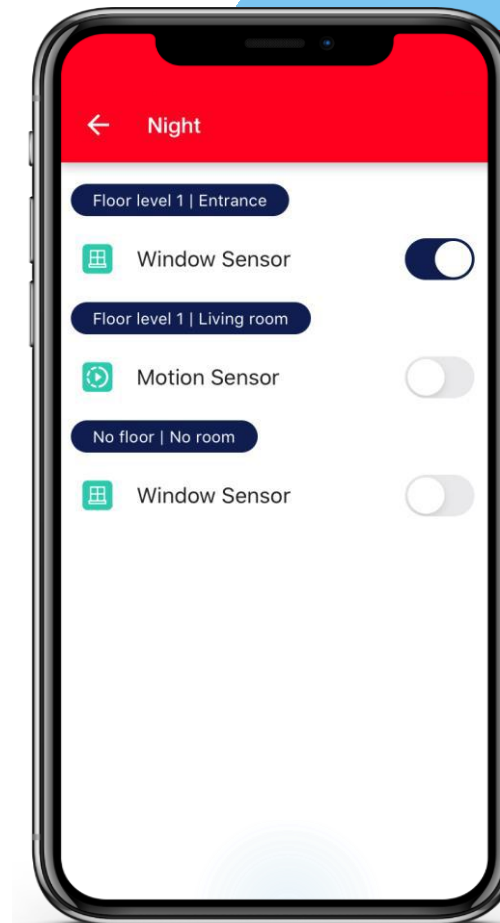
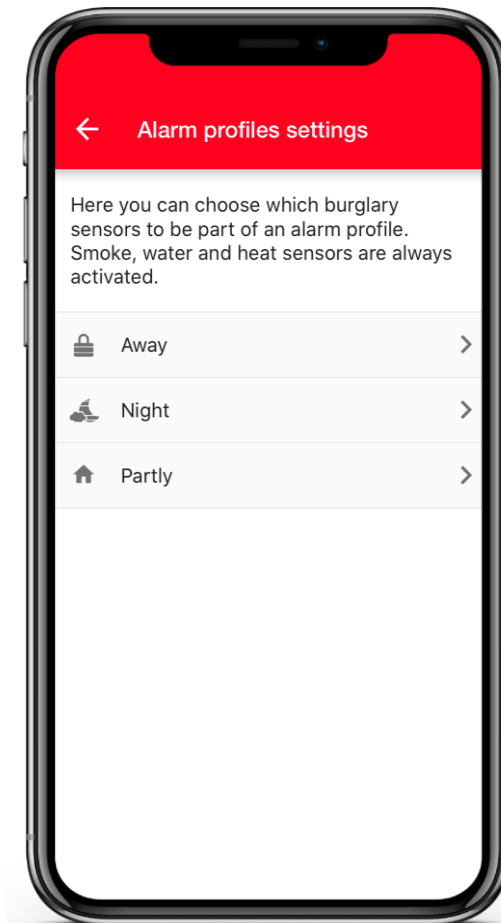
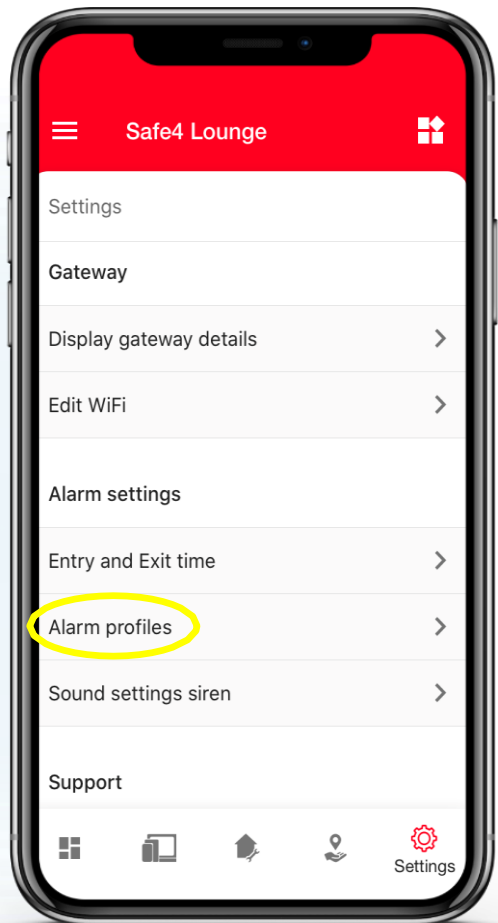
# PART 5

## HOW TO ADD / CHANGE ZONES AND TIME IN ALARM PROFILES

*Detta avsnitt är en användarmanual för kunden att ändra inställningar i sitt larm. Bilderna är baserad på en äldre app med andra färger. Arbetsflöden och menynamnen är dock identiska.*

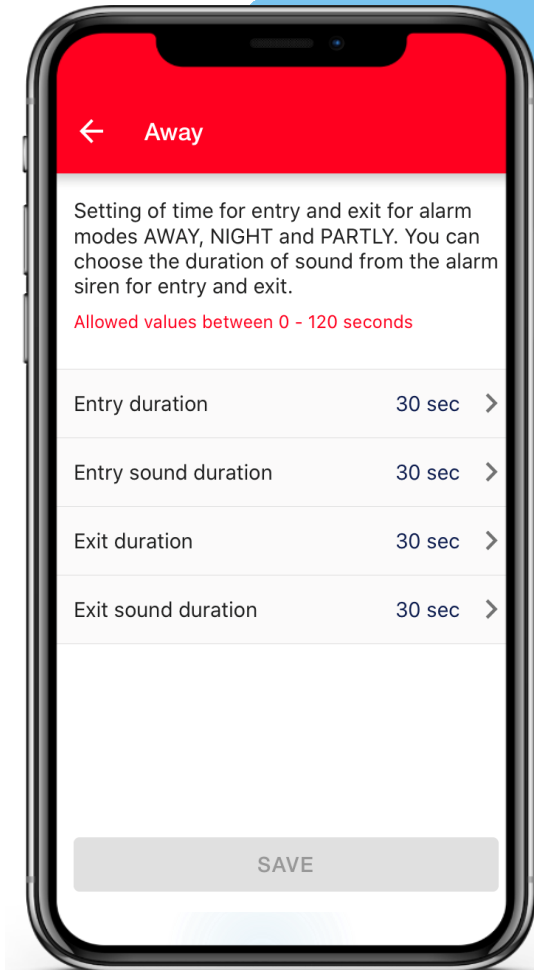
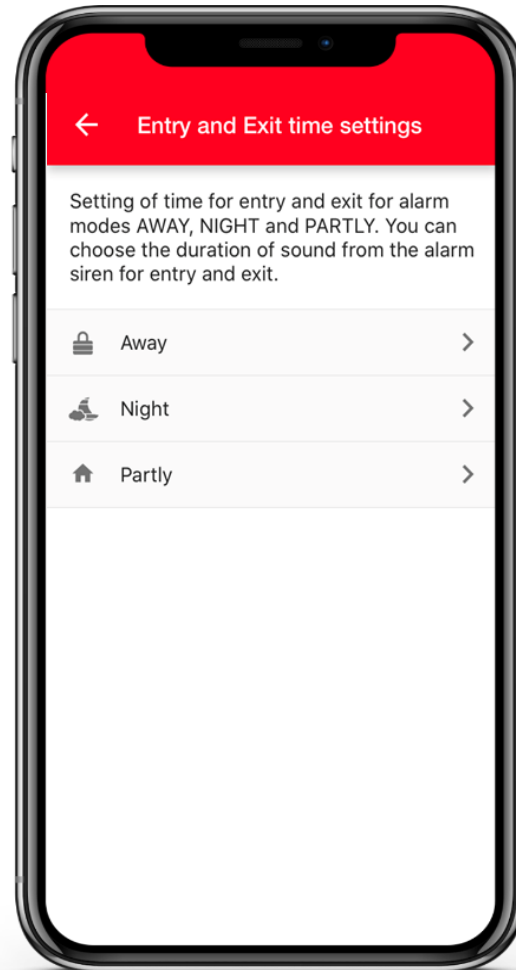
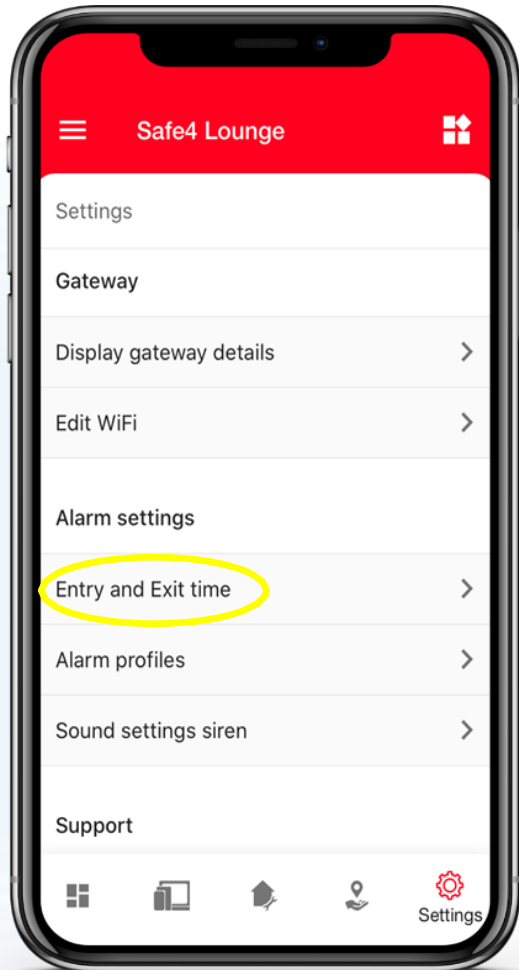
## Add/change zones in alarm profiles

- Press «Settings» to get into the settings menu.
- Press «Alarm profiles» to change the different alarm mode settings.
- Choose the mode you want to change.
- Activate/deactivate the device in the chosen alarm profile.
- When a Window/Door sensor or a Motion sensor is added to the Gateway they are all added to be active in AWAY mode.
- To get them to work in Night and/or Partly mode you need to enable the chosen sensor in the list for that profile.



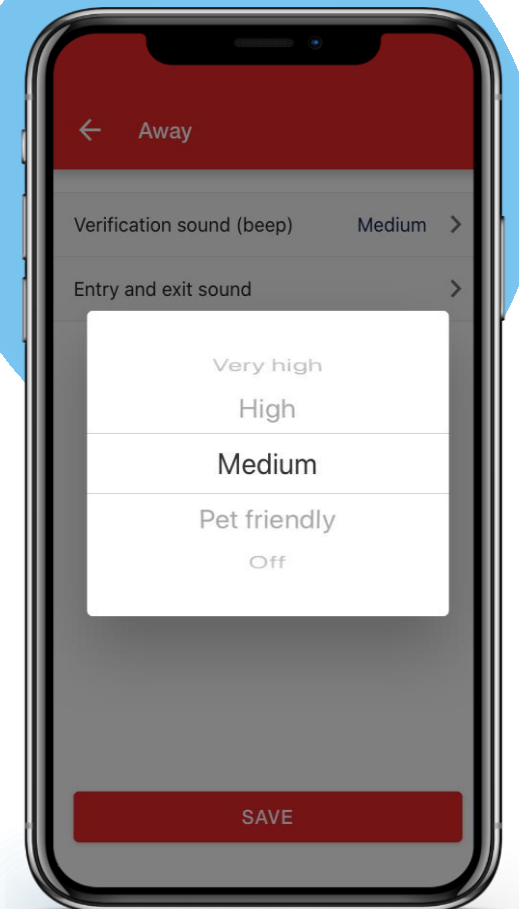
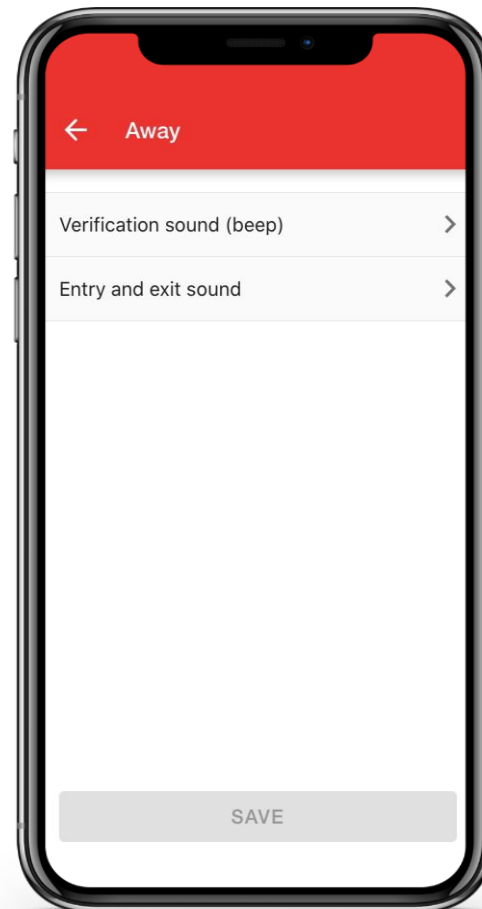
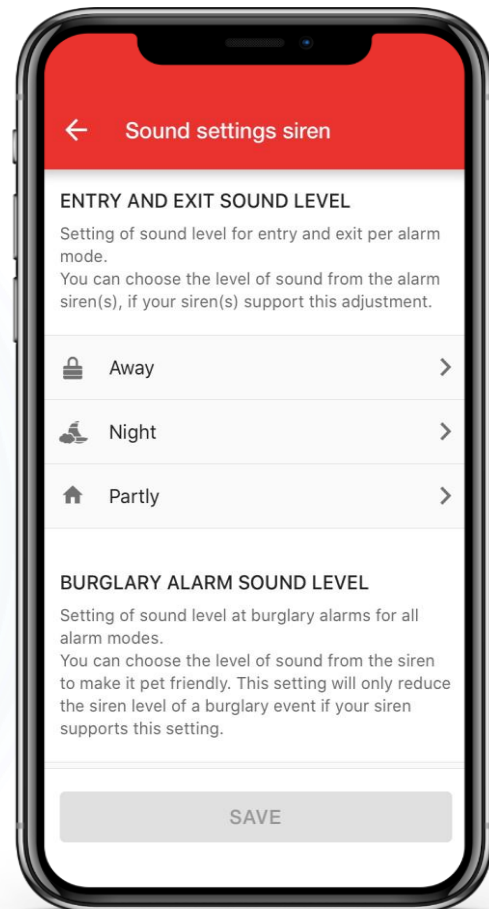
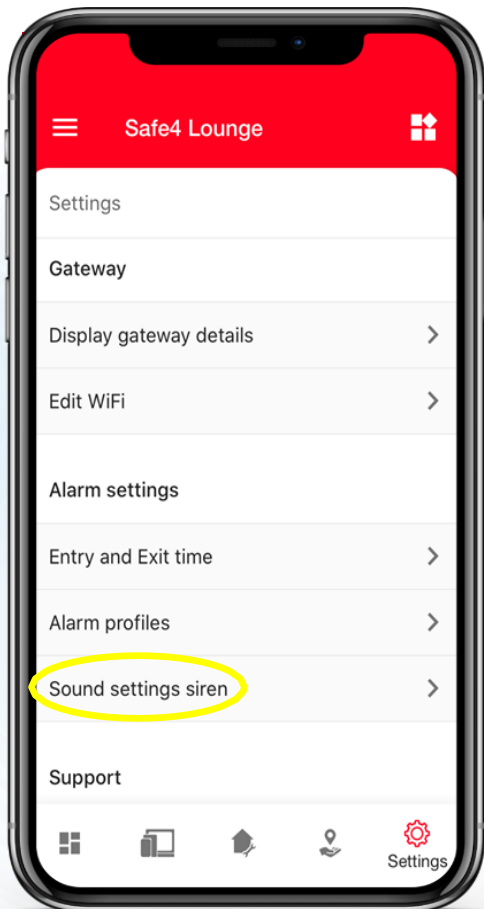
## How to change Entry and Exit time in the different alarm profiles

- Press «Settings» to get into the settings menu.
- Press «Entry and Exit time» to change the time and sound duration you need when leaving and entering your home in the 3 different alarm modes.
- Away, Night and Partly is set to 30 sec on all modes when installing the Gateway for the first time.
- You can set the time from 1 to 120 sec.



## How to change sound on the siren

- Press «Settings» to get into the settings menu (siren(s) must be added before the change is made).
- Press «Sound settings siren». You can choose the level of sound from the alarm siren(s), if your siren(s) support this adjustment (the Develco Smart siren supports this setting).
- Chose sound level on the Verification sound (Confirmation 'beep' when ARMED/DISARMED).
- Chose sound level on ENTRY and EXIT time.
- Chose sound level on BURGLARY alarm if needed (4 different sound levels are available).



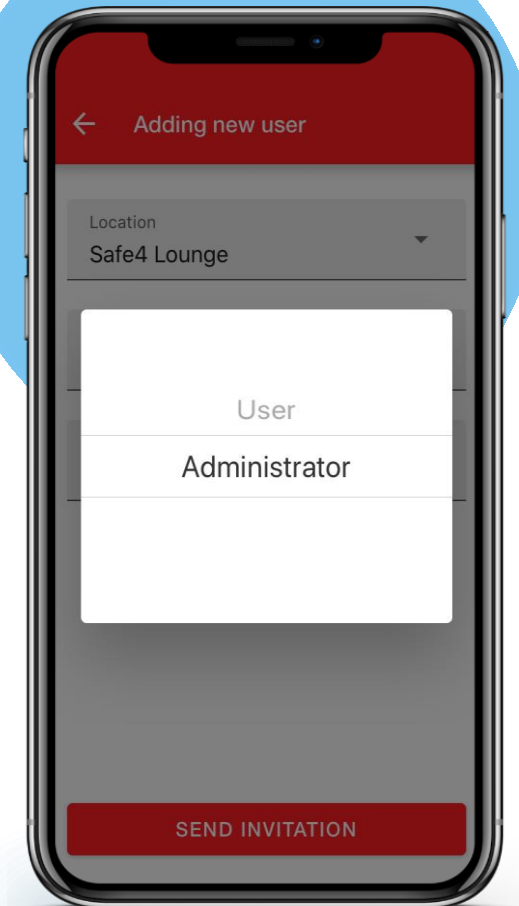
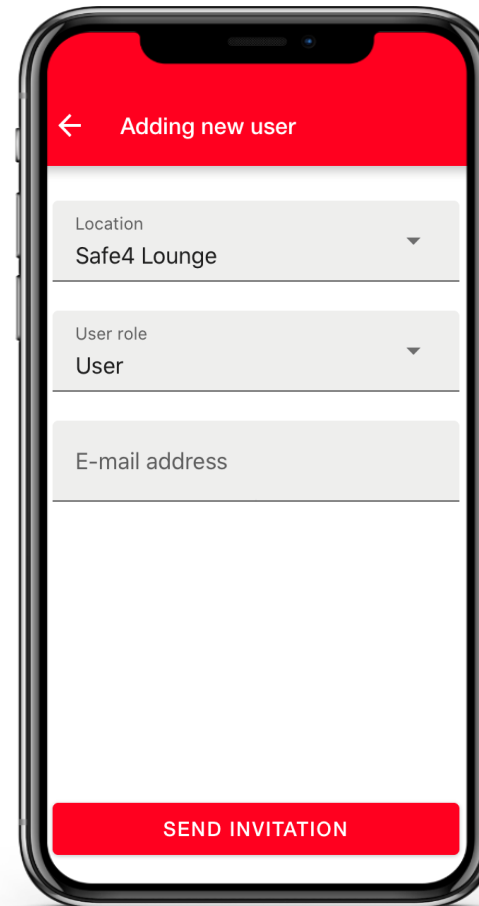
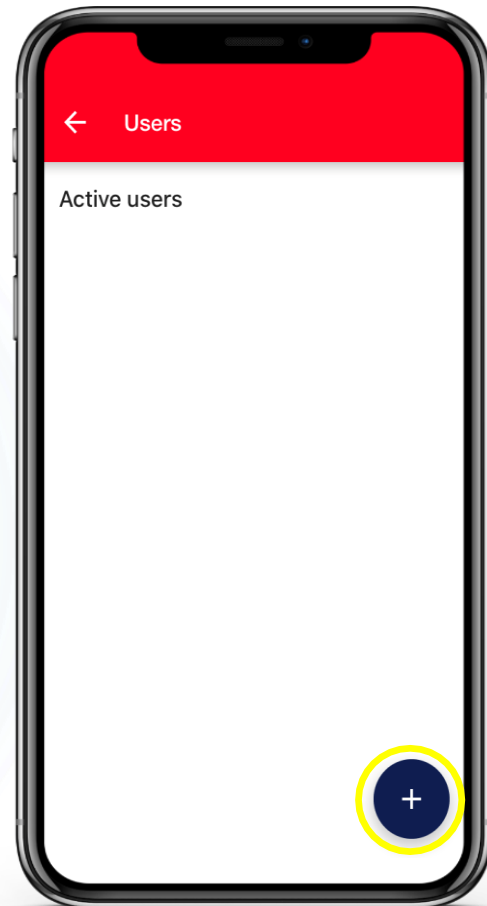
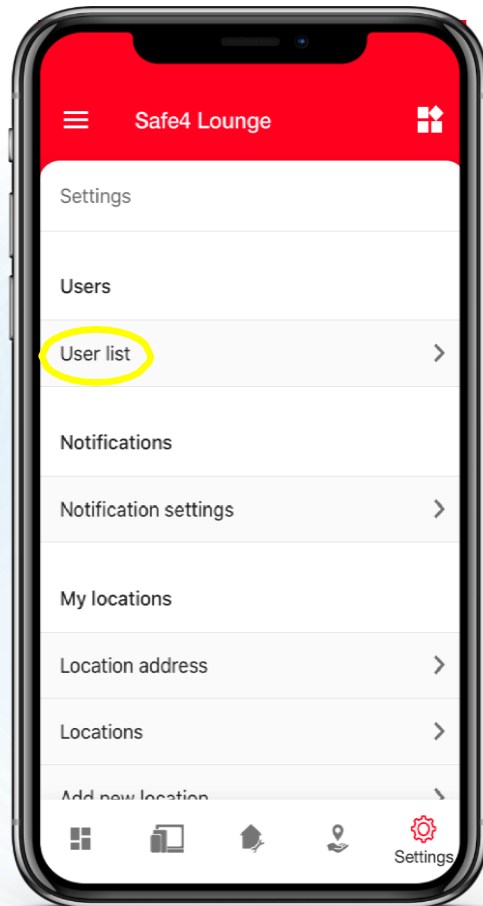
# PART 6

## COMMON ADD NEW USERS

*Notera! Detta avsnitt är ett komplement till app-guiden. Bilderna är baserad på en äldre app med andra färger. Arbetsflöden och menynamnen är dock identiska.*

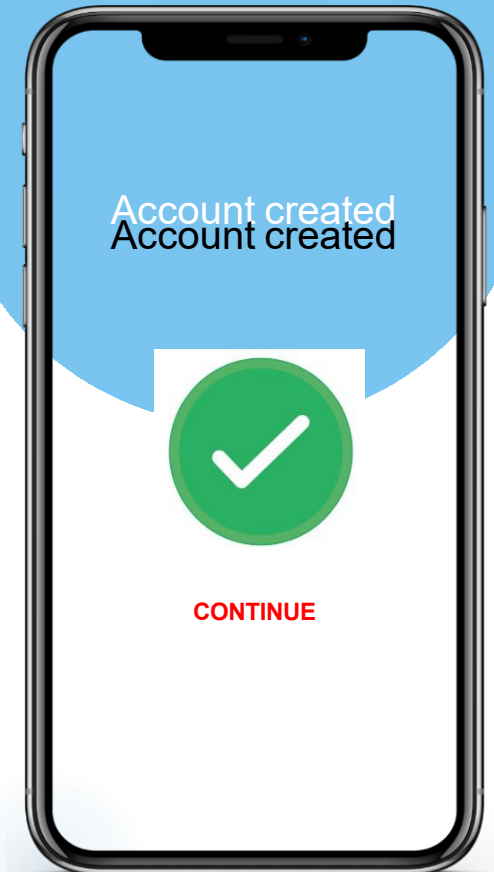
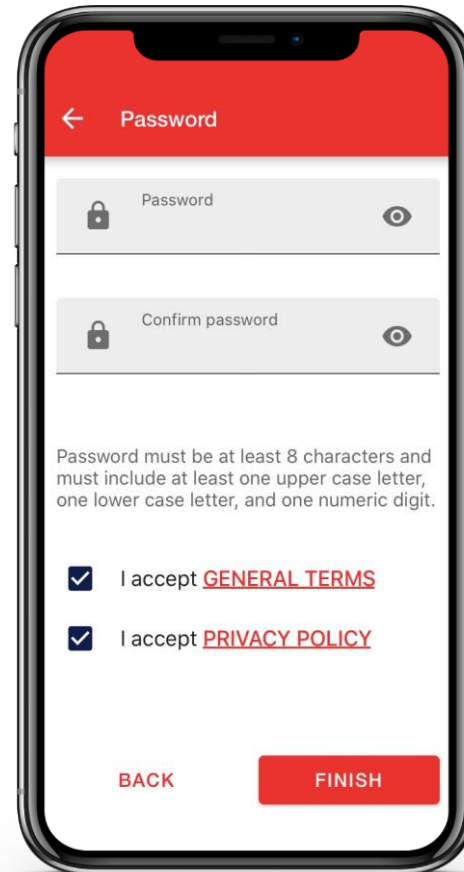
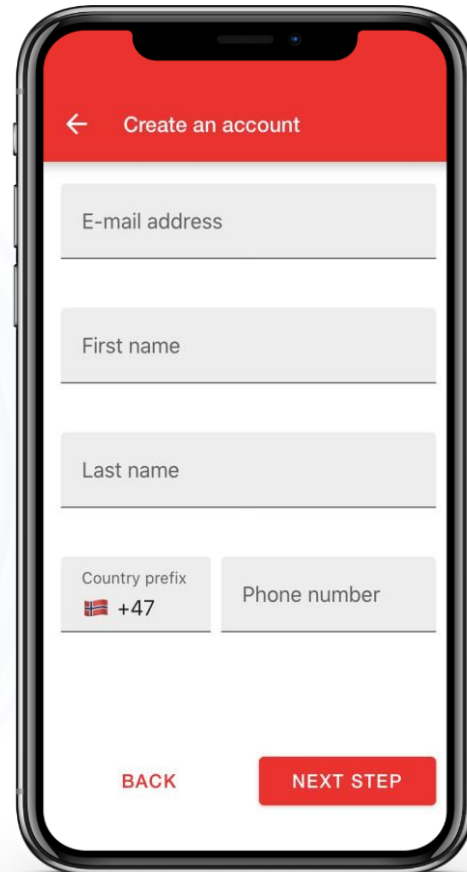
## Add new user

- Press «Settings» and choose «User list». Push the plus sign ( + ) to add a new user.
- Chose if the new user shall be «User» or «Administrator». The Administrator has the rights to invite new users and do changes. User only has the rights to use the system.
- Note: New user must use the same e-mail address to log in to the App (does not have to be an actual e-mail address if the user don't have one).



## New user – Create an account

- Download the App.
- Push the bottom line: «Don't have an account yet? Sign up now».
- Fill in your personal data. NOTE: Its important to use the same mail address as in the invite!
- Fill in your password (8 characters, incl. one upper case letter, one lower case letter and one numeric digit).  
The password is used for log in and verifying other accesses in the system.
- Accept «General terms» and «Private policy». Push «Finish» and your account is created. Push «Continue» and log in.



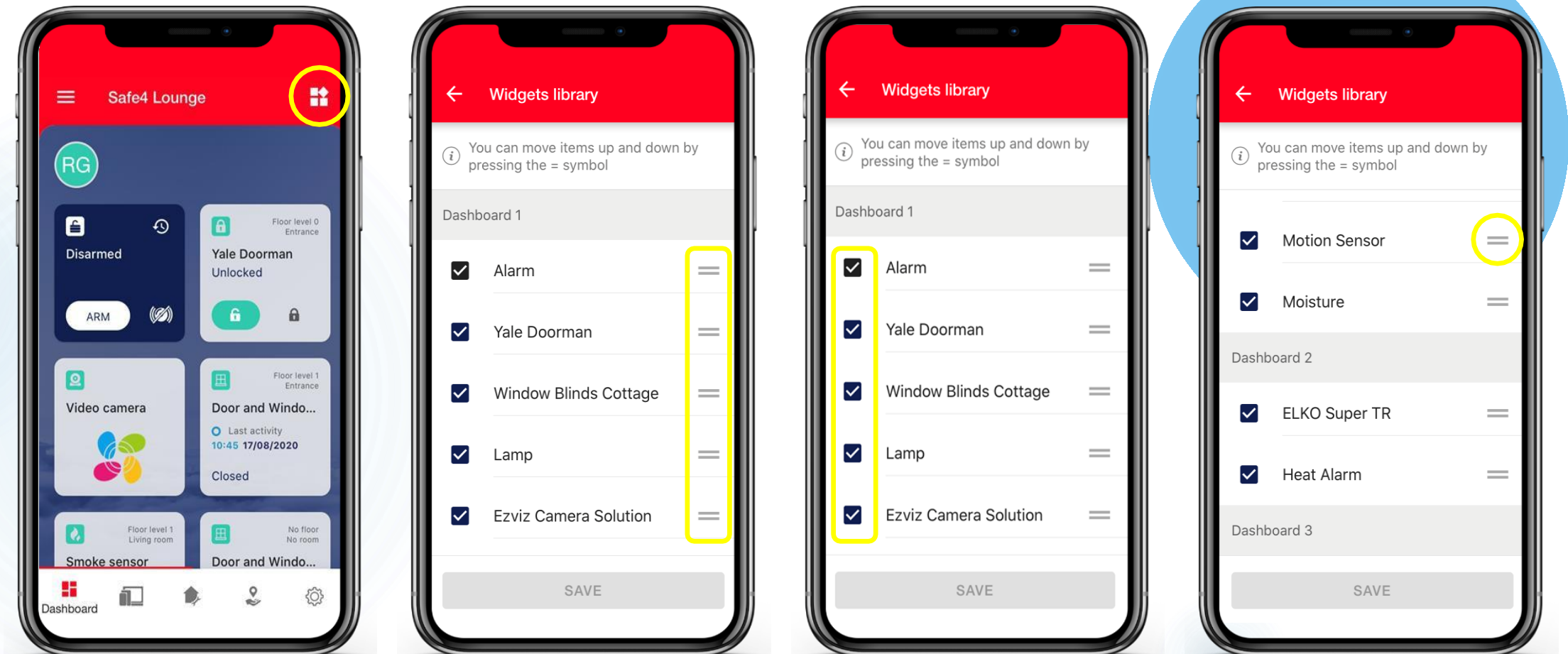
# PART 7

## HOW TO CHANGE DASHBOARD LAYOUT

*Detta avsnitt är en användarmanual för kunden att ändra inställningar i sitt larm. Bilderna är baserad på en äldre app med andra färger. Arbetsflöden och menynamnen är dock identiska.*

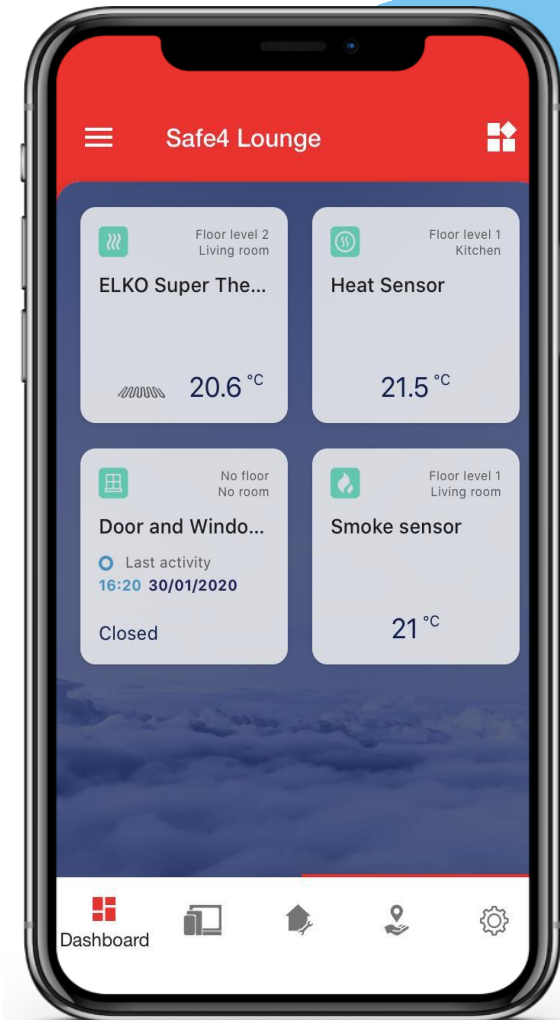
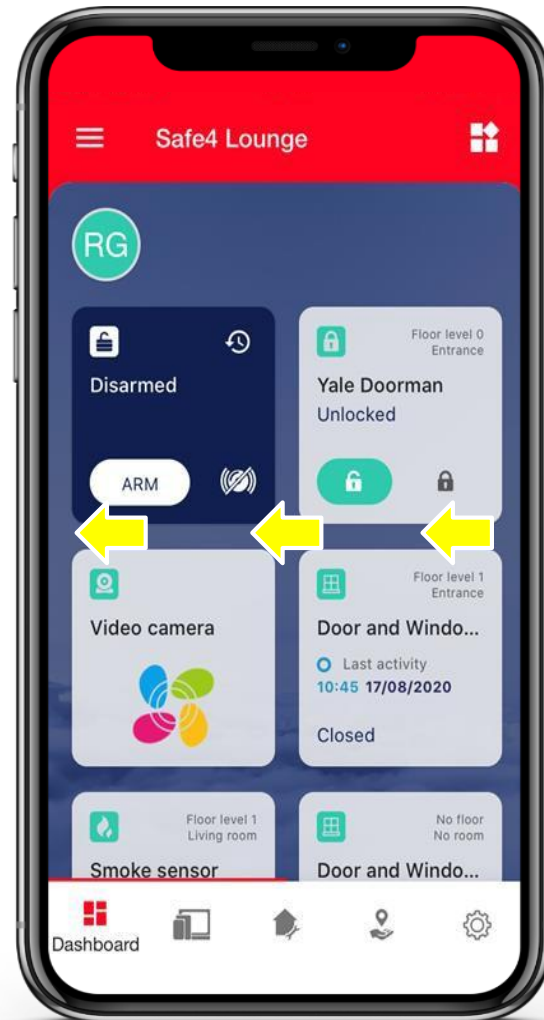
## Changing the dashboard layout

- Start by pushing the Dashboard widget.
- Choose which of your Components that shall be visible on the Dashboard by enable/disable them here.
- Press and hold down to move tiles and reorganize your dashboard.
- Page 2, 3 and 4:
  - Press and hold down to move tiles and reorganize your dashboard between page 1-2-3.



## Changing the dashboard layout

- To change from Dashboard 1 to Dashboard 2, 3 etc.:
  - Slide the Dashboard to the side and the next page will appear.



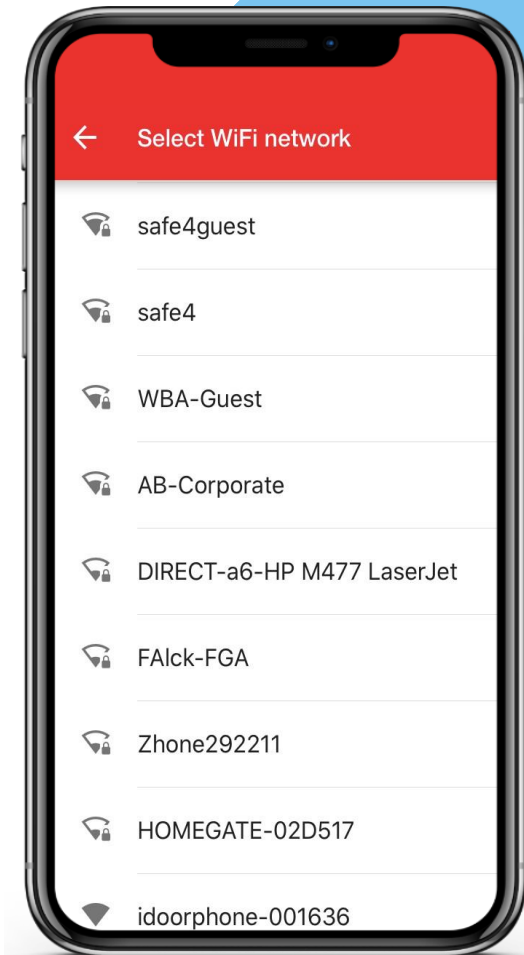
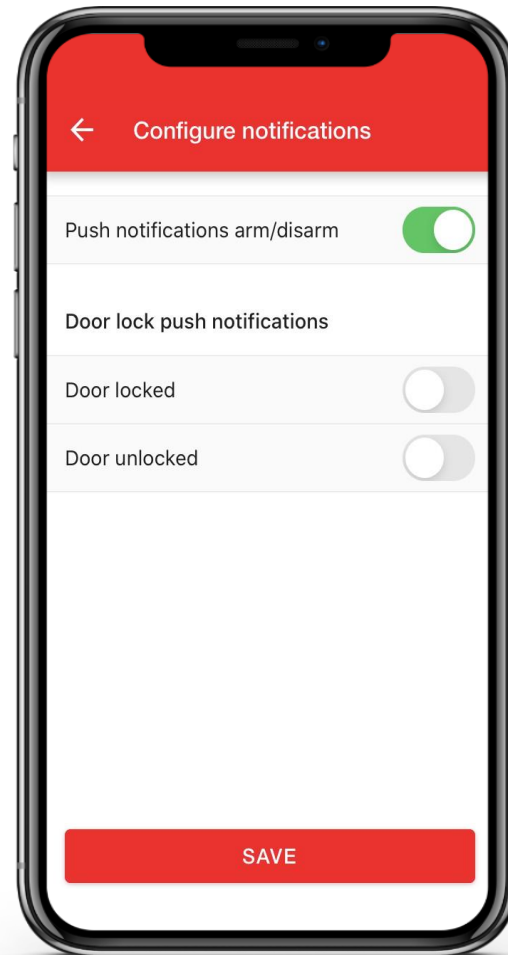
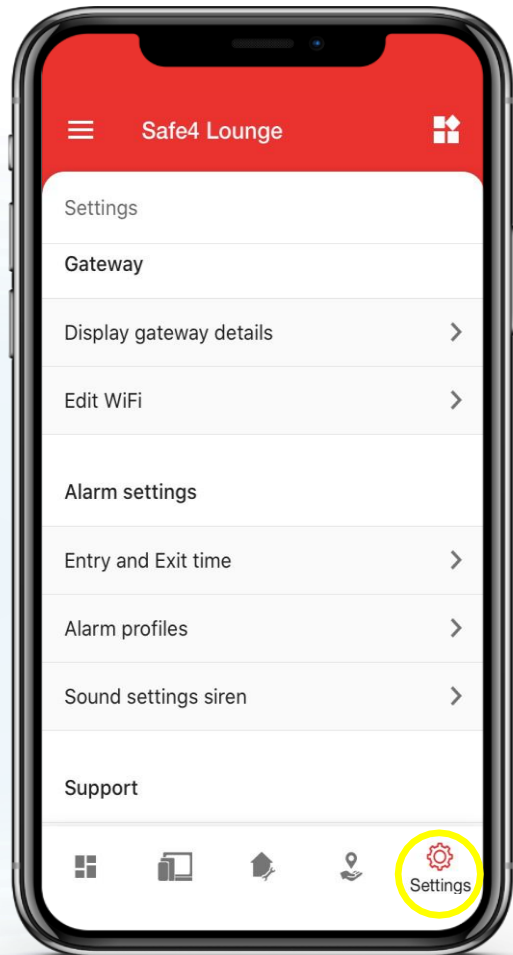
# PART 8

## SETTINGS MENU

## Settings - Menu

- Press settings to get into the settings menu, and choose your wanted operation from the menu.
- *Account* (Profile settings, Login password, change alarm PIN)
- *Users*
- *Notifications*

- *My locations* (Add new location)
- *Gateway* (Gateway details, Edit WiFi)
- *Alarm Settings* (Entry and Exit time, Alarm profiles)
- *Support*

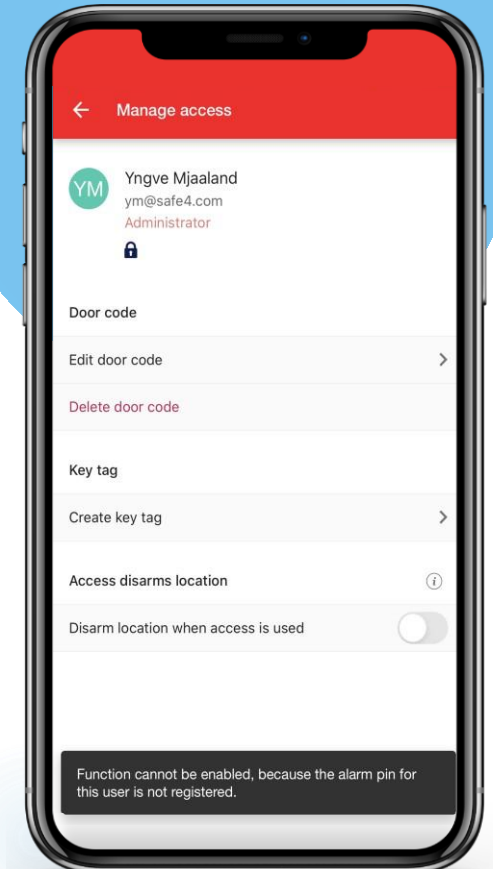
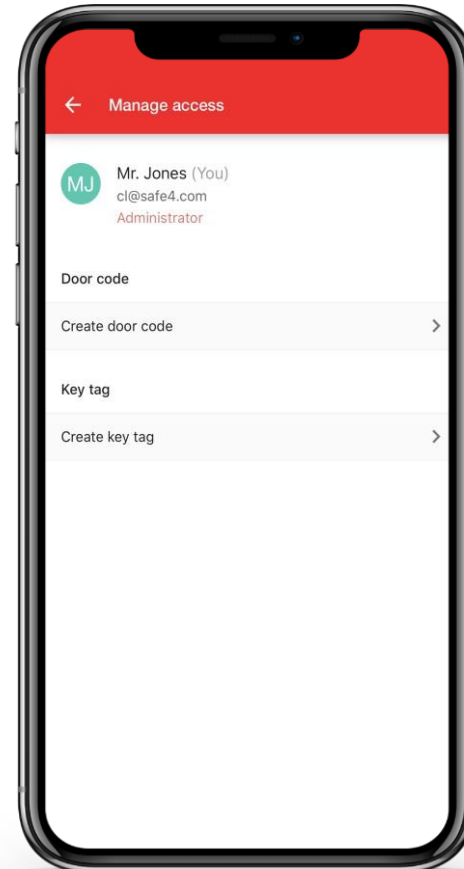
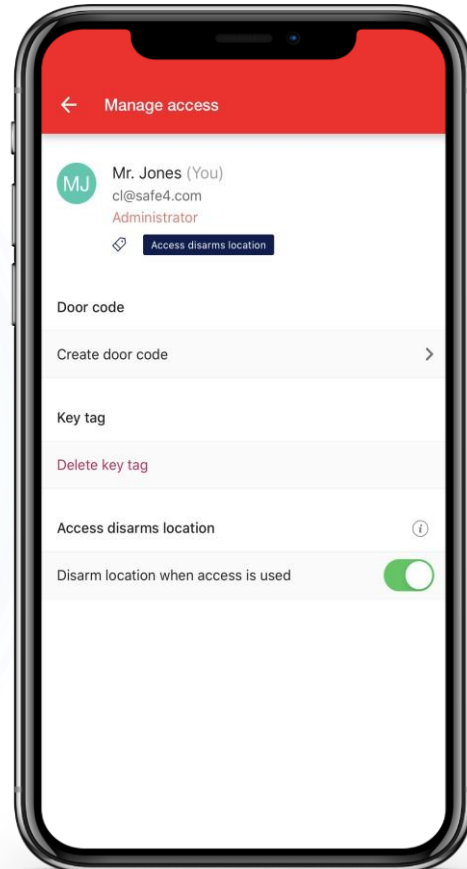
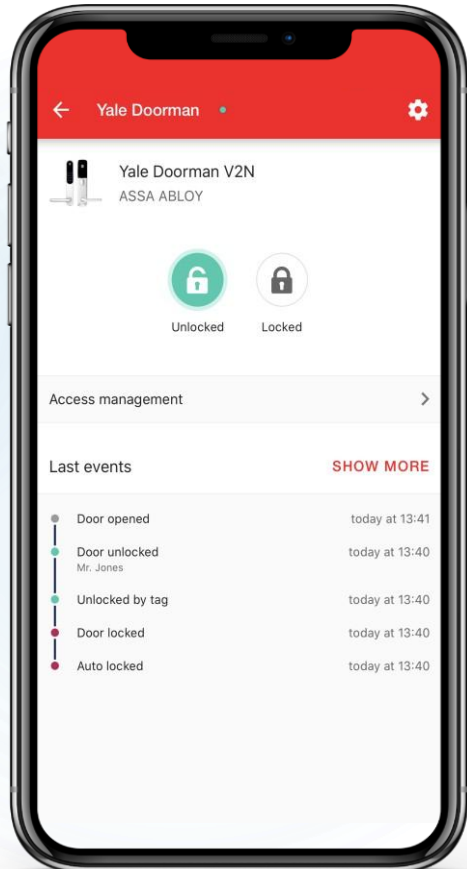


# PART 9

## DIGITAL DOOR LOCKS

## Deactivate alarm with door lock code

- Existing door lock user:
  - Delete or change your existing door code (you may change back to your normal code afterwards).
  - Go back to access management.
  - Tap on chosen user.
  - Access disarm location can be activated/deactivated.
- New door lock user:
  - Set door lock code.
  - Go back to access management
  - Tap on chosen user
  - Access disarm location can be activated/deactivated.
  - NB: If the user hasn't registered an alarm PIN, he/she won't be able to activate the «Access disarm location» function.



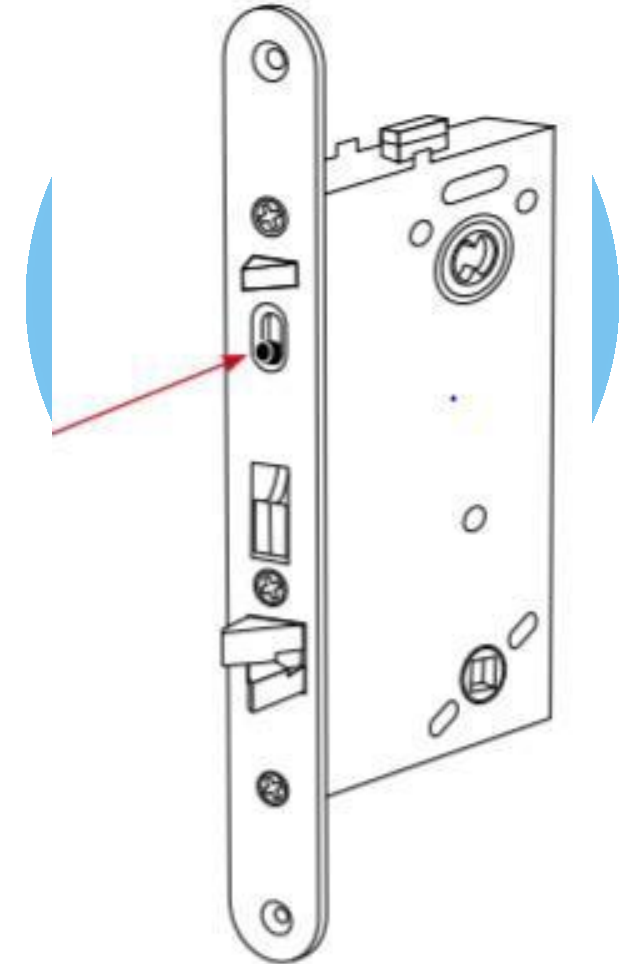
## Yale Doorman – Secure Mode

With secure mode the door is securely locked both from inside and outside. The door can only be opened with registered user code or key tag from outside.

Note! When the door is opened the secure mode is deactivated.

Use the following steps to lock the door in secure mode:

- Open the door
- Change the position of the button on the frontend of the lock case (Up or down).
- Close the door.
- Lock the door with Key Tag.
- Open/deactivate the secure mode with Key Tag, Your security code on the lock or by the App.



# PART 10

## - AUTOMATION: GROUPS, SCENES AND RULES

*Detta avsnitt är en användarmanual för kunden att ändra inställningar i sitt larm. Bilderna är baserad på en äldre app med andra färger. Arbetsflöden och menynamnen är dock identiska.*

## GROUPS

«Groups» allows you to control multiple devices at the same time and help organize different rooms.

The following types of devices are supported in Groups and Scenes:  
*Lightbulbs, Dimmer and Smart Plug.*

## SCENES

«Scenes» let you set devices in a group in a specified mood or atmosphere.

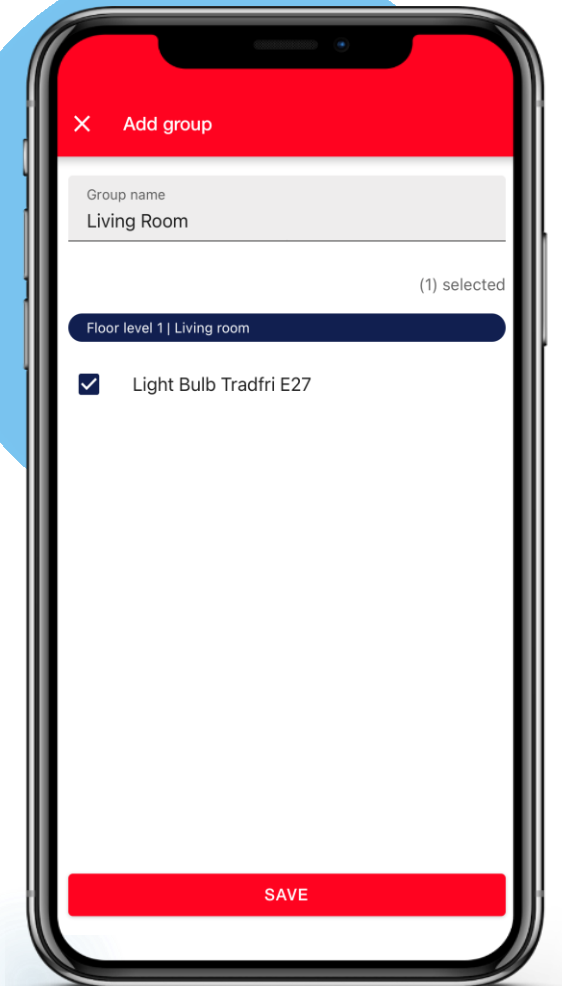
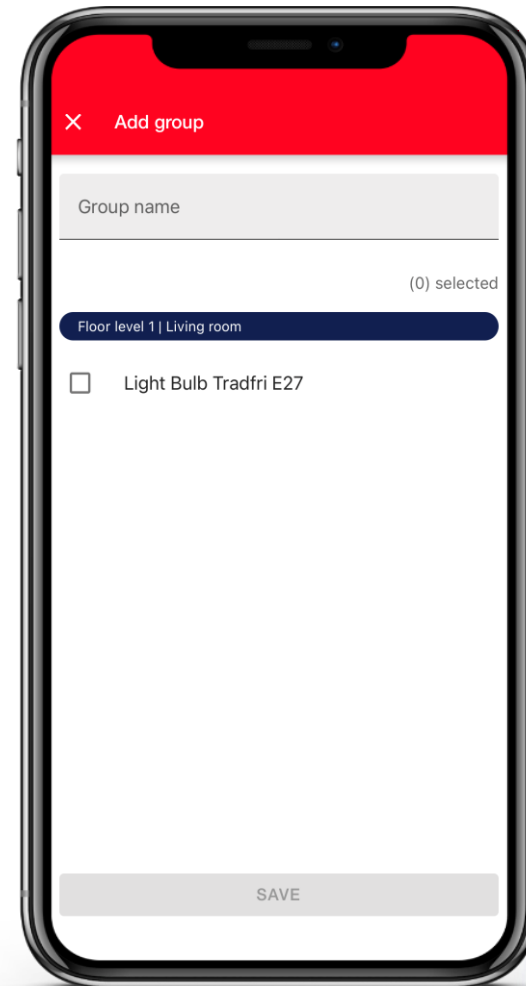
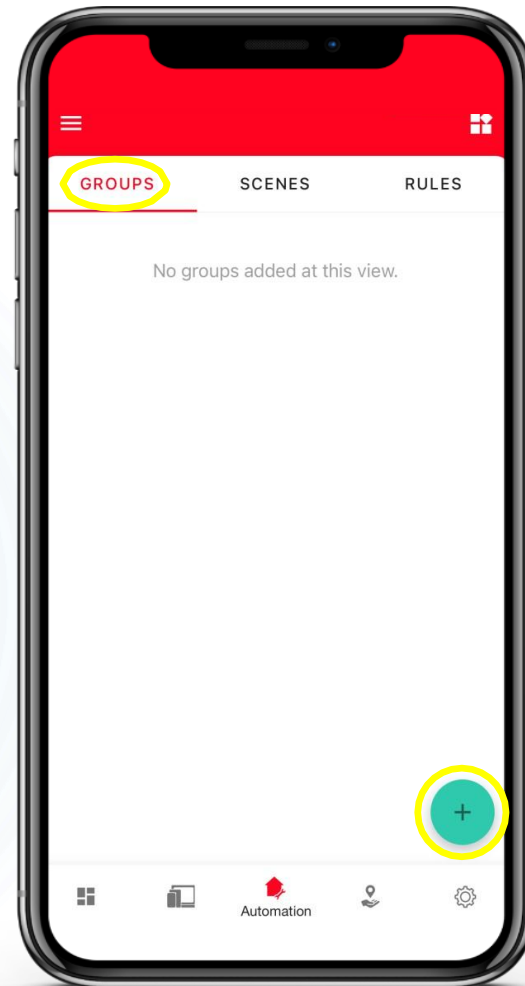
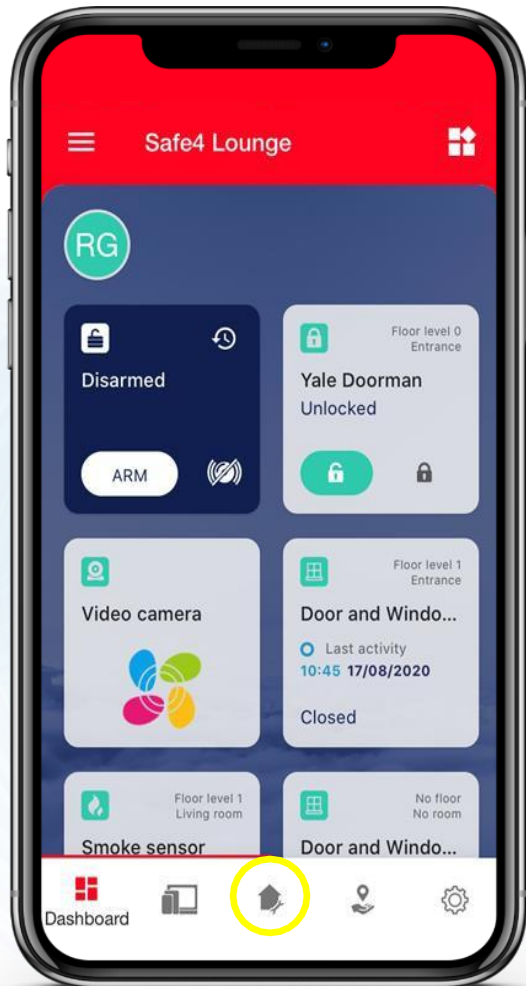
## RULES

Combine temperature from sensor (Smoke, Heat, Movement, Air Quality, Humidity sensor etc.) with a Smart plug technology.



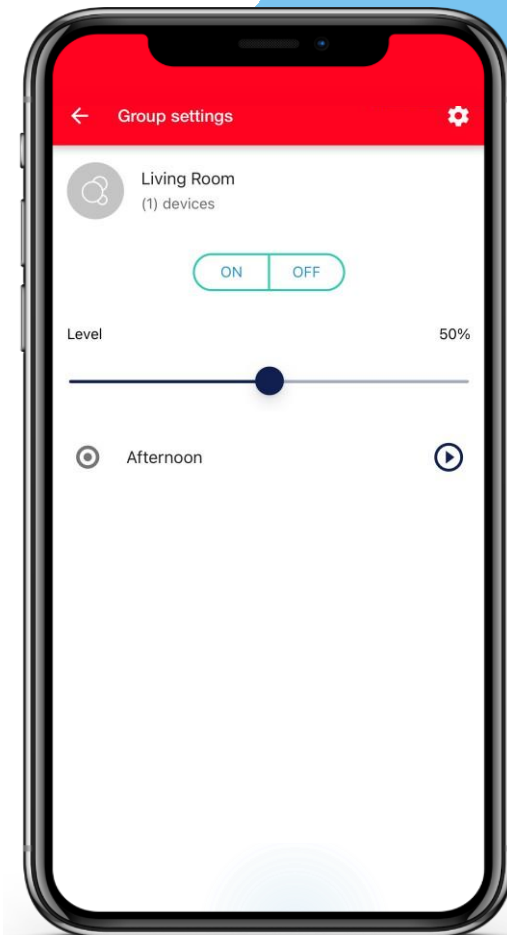
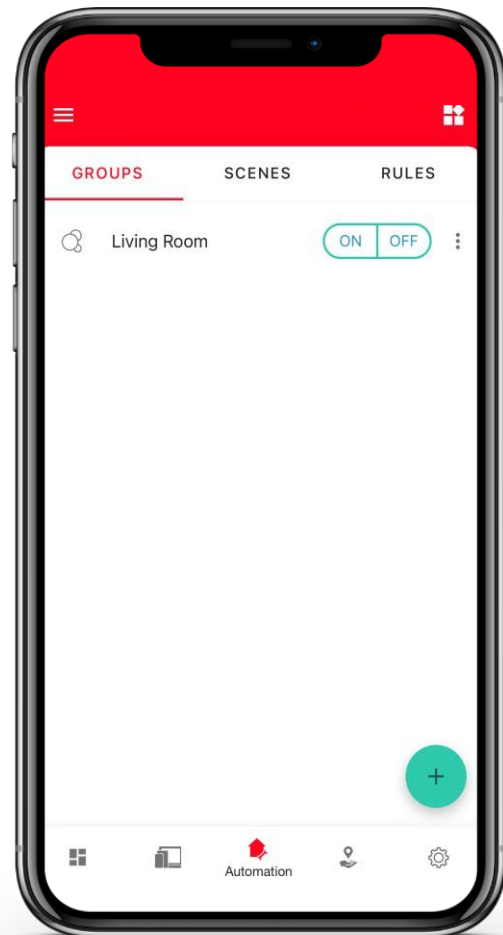
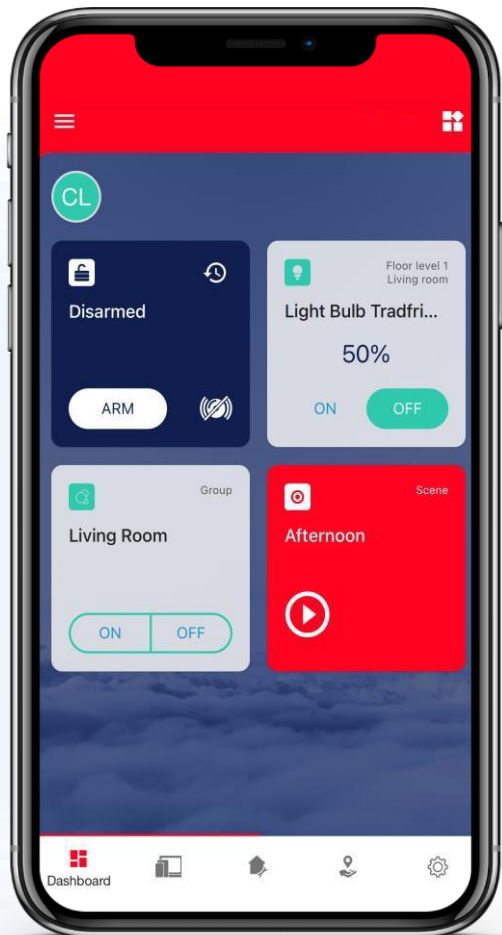
## Automation – Groups

- Press the symbol for Automation and select «Groups».
- Press the ( + ) to add a group.
- A group name is required.
- Choose the device(s) you want to add to your group.



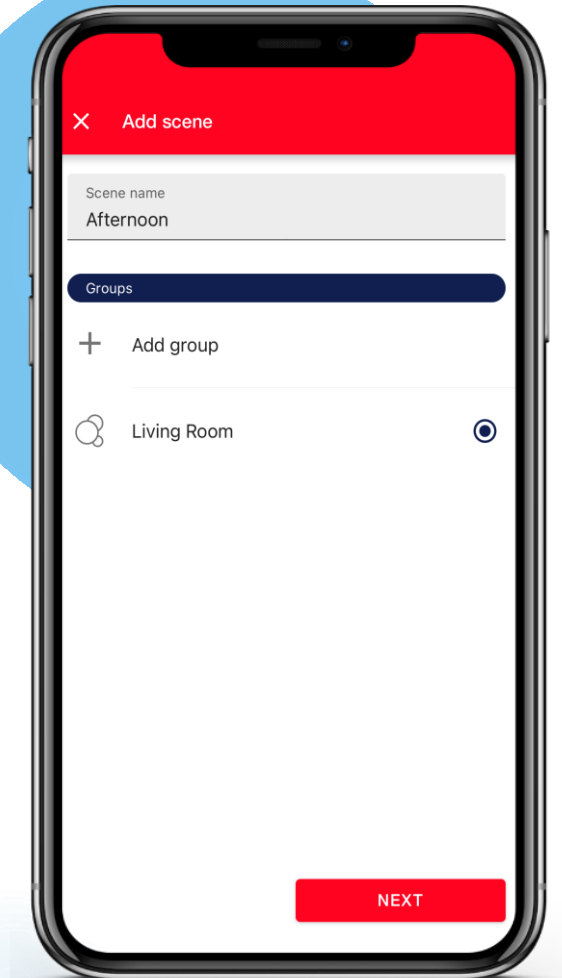
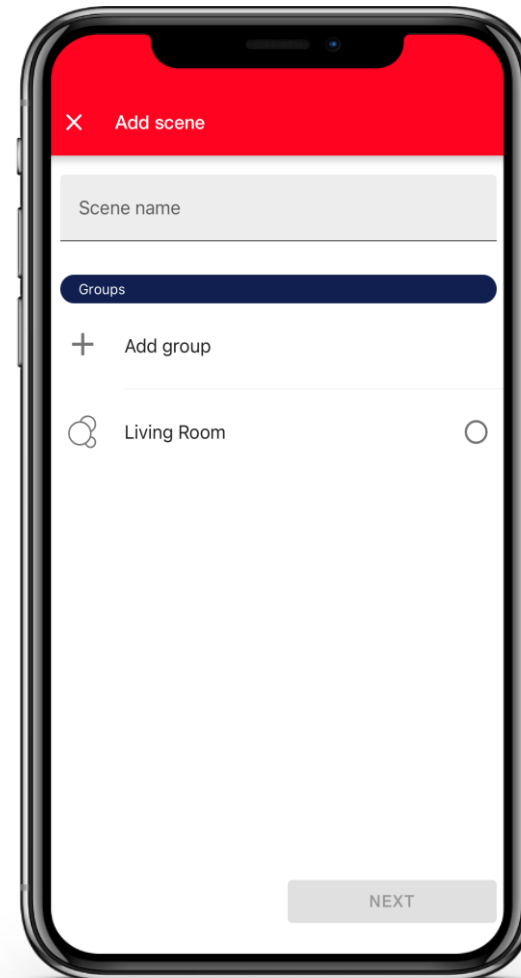
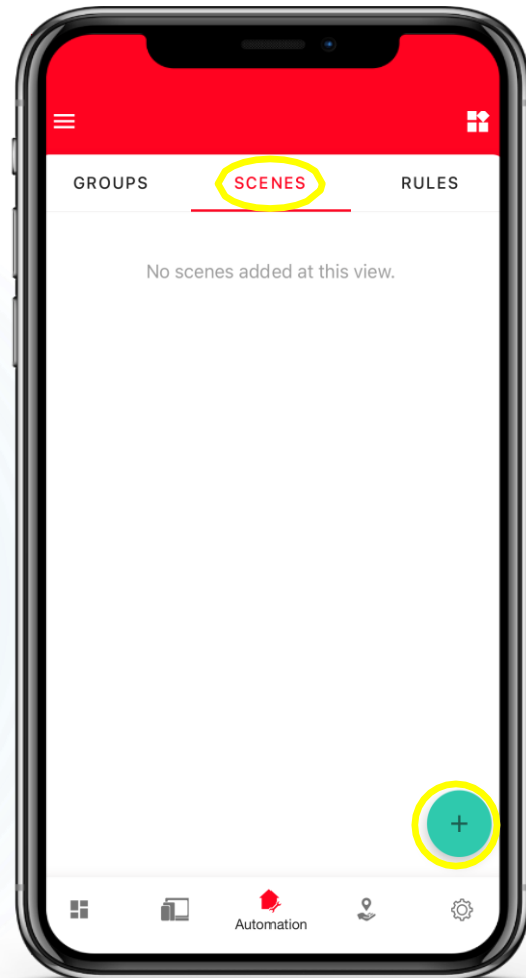
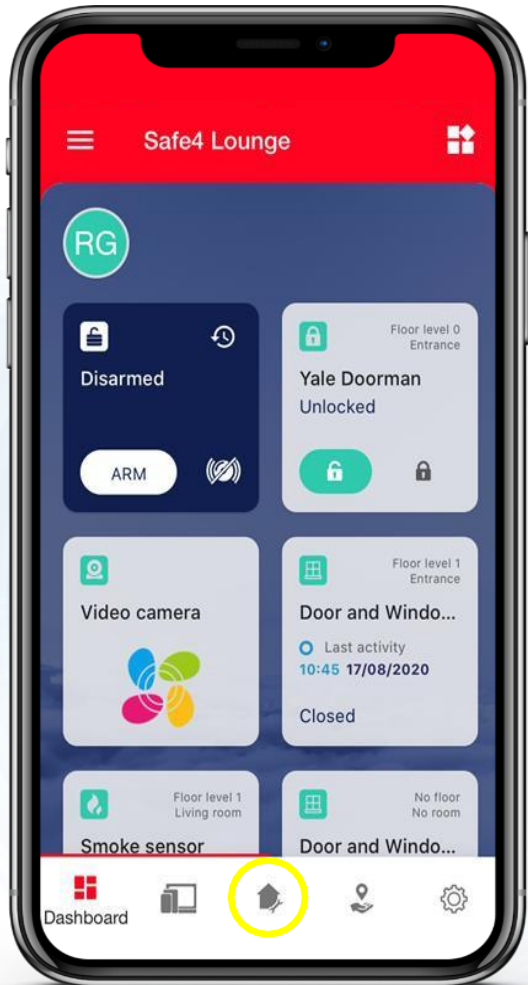
## Automation – Group Management

- When you toggle ON or OFF, the button will highlight the selected action for 3 seconds and then return to neutral state.
- You can manage ON or OFF from the dashboard tile and the Group tab in «Automation».
- To manage the level (provided that the devices in the group allow it) you have to tap on the group tile or the group tab to enter «Group settings».
- From «Group settings» you can also run all the scenes created for that group.



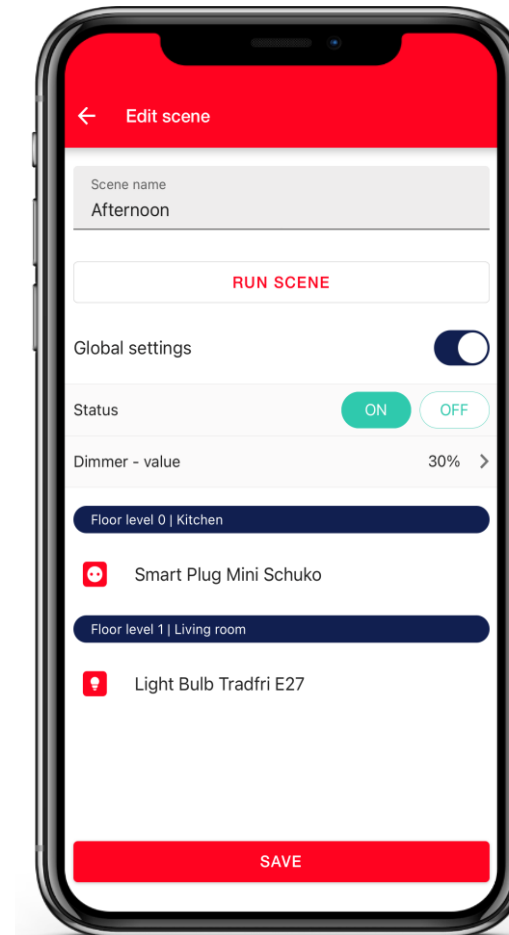
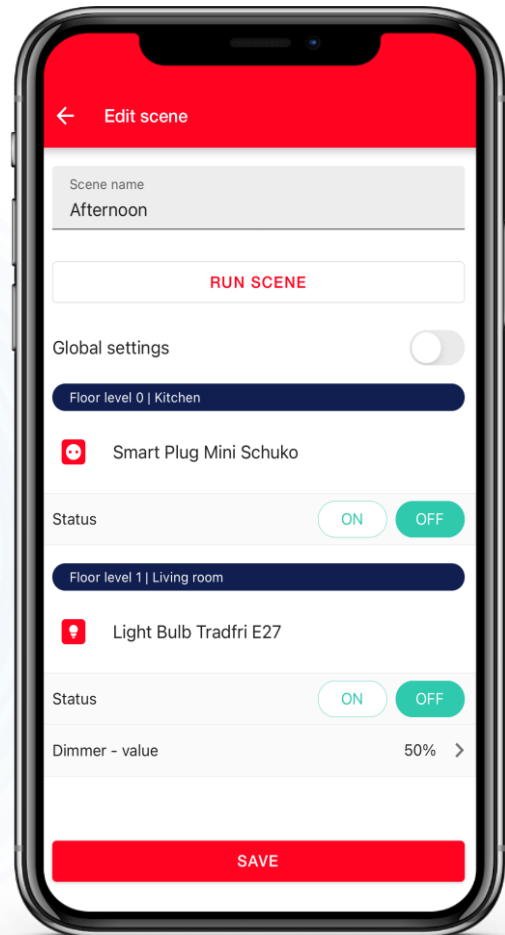
## Automation – Scenes

- Press the symbol for Automation and select «Scenes».
- Press the ( + ) to add a scene.
- Select which group the scene should be assigned to.
- A scene name is required.



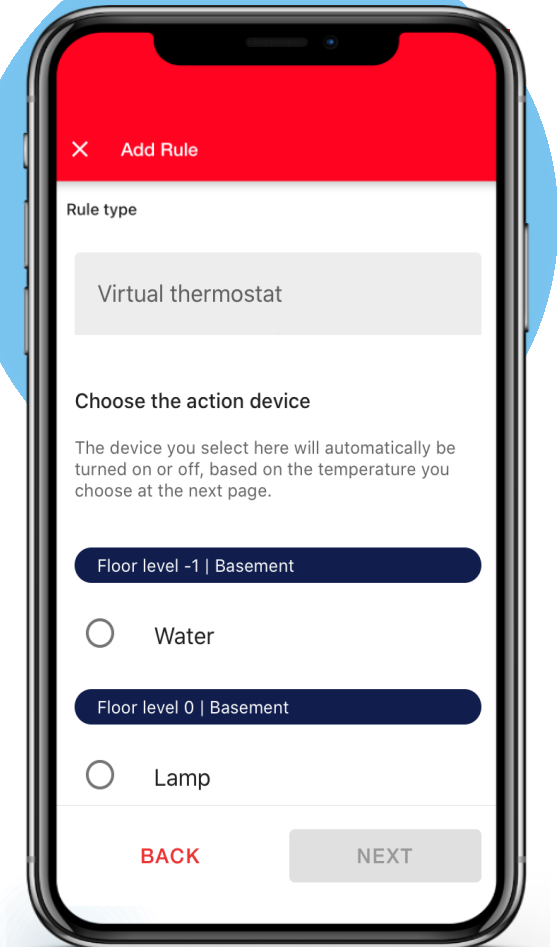
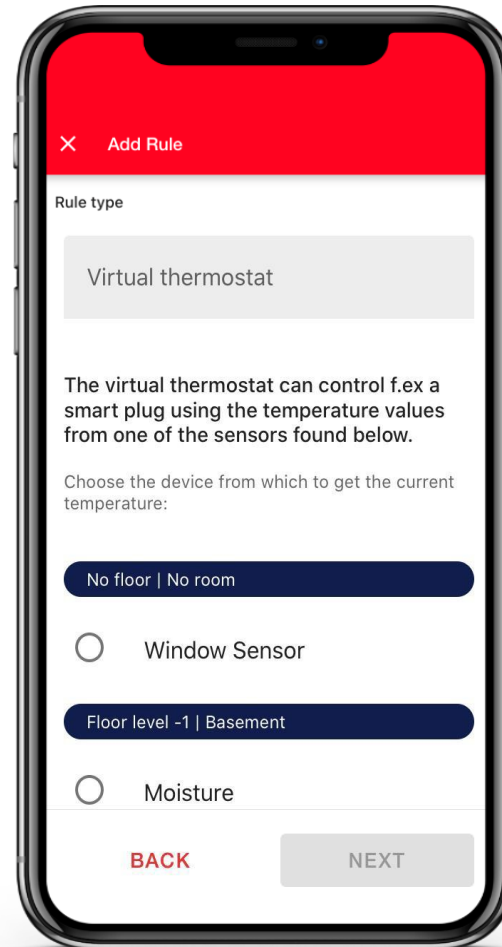
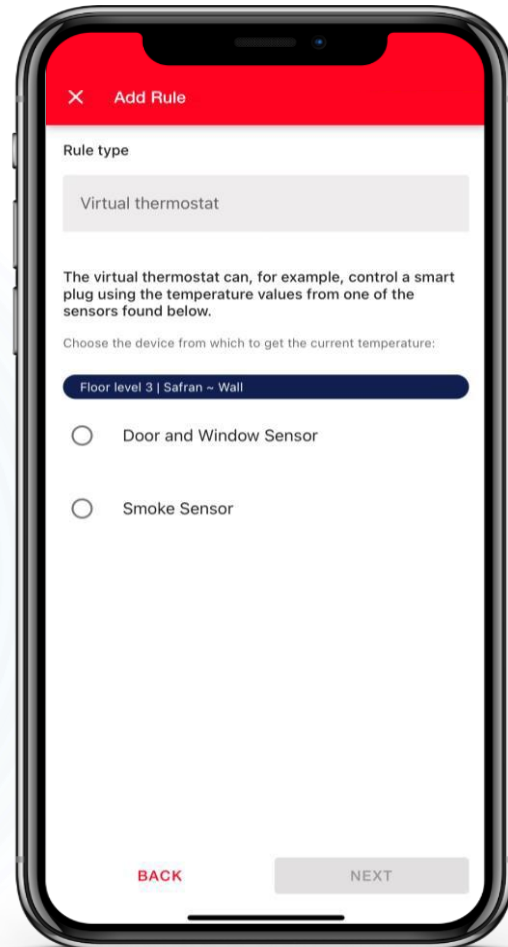
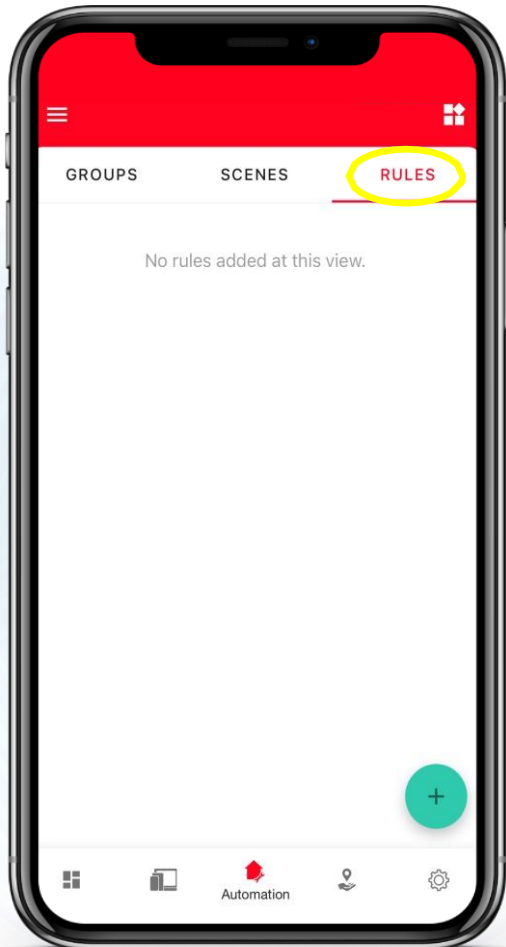
## Automation – How to set a scene

- Functionality for a scene is limited to the devices included in the scene.
- When you have multiple devices you can either specify what each individual device's setting should be or toggle «Global settings». This will allow you to set the desired setting for all the devices at once.
- Global settings will display all the settings the devices in the scene provide, but devices that don't have all the settings will only respond to the settings available to it.



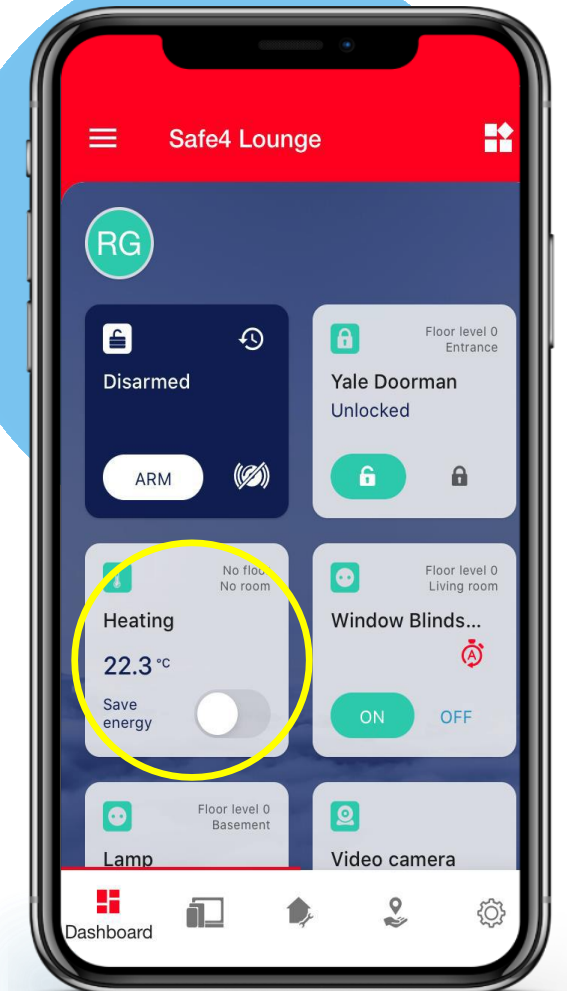
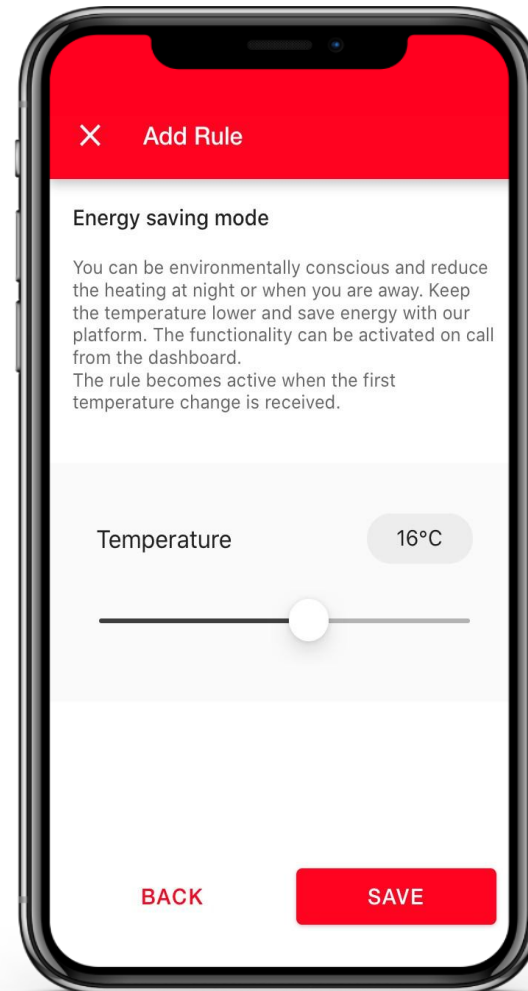
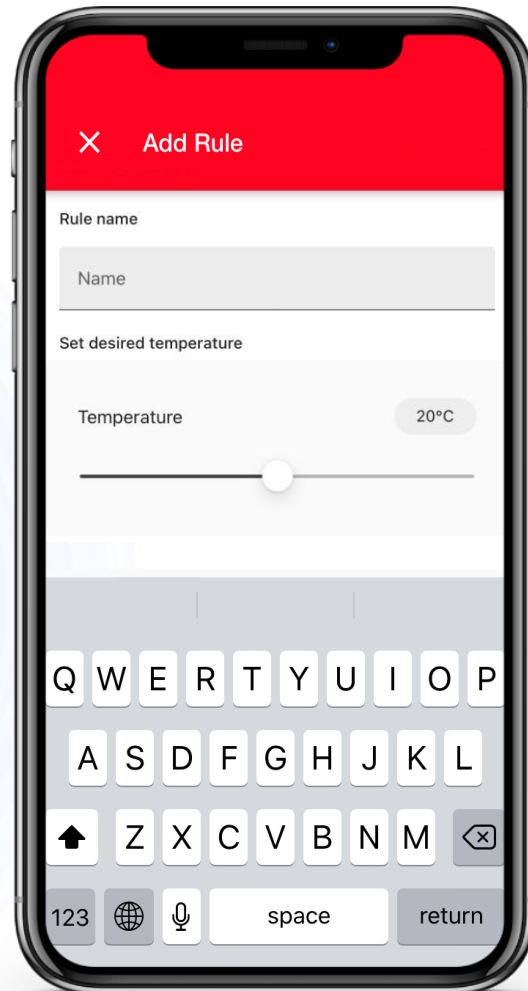
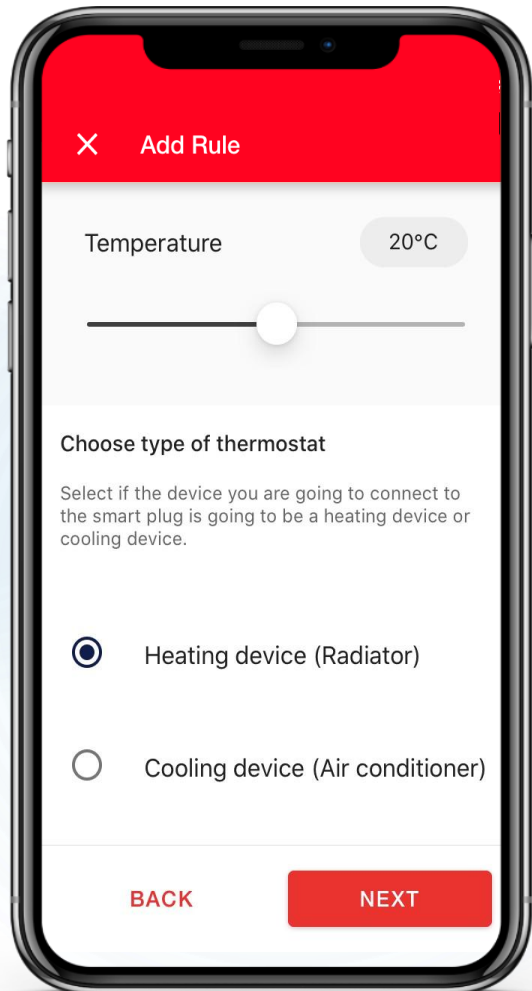
## Automation – Rules

- Press the symbol for Automation and select Rules.
- Press the «Add new rule» symbol.
- Follow the instructions in the App and choose the device from which to get the current temperature.
- Choose the device you want to control.



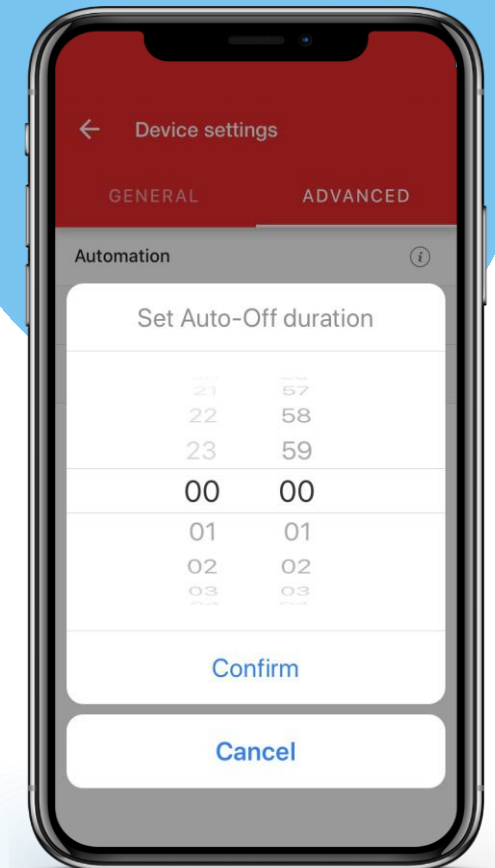
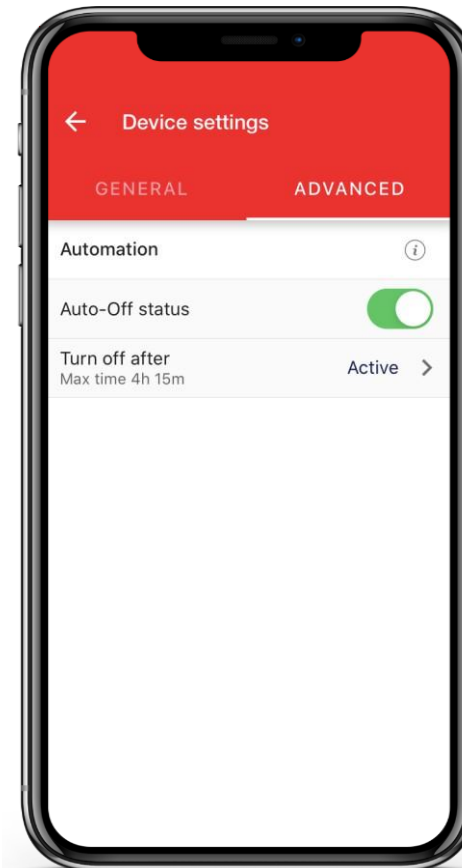
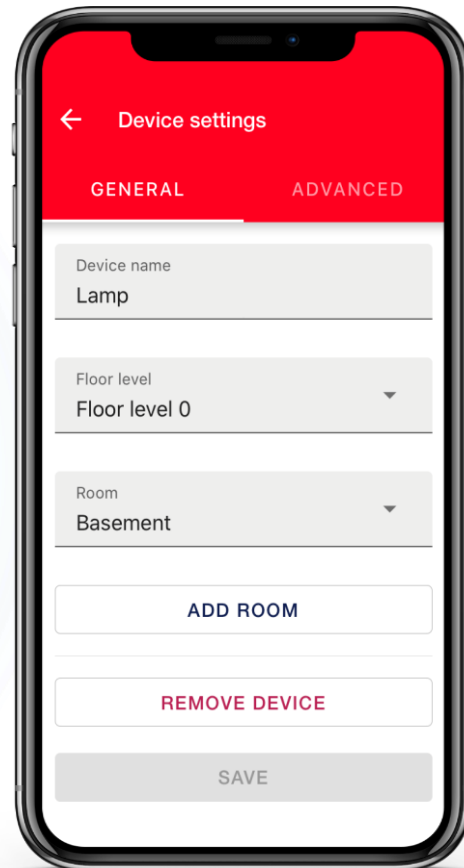
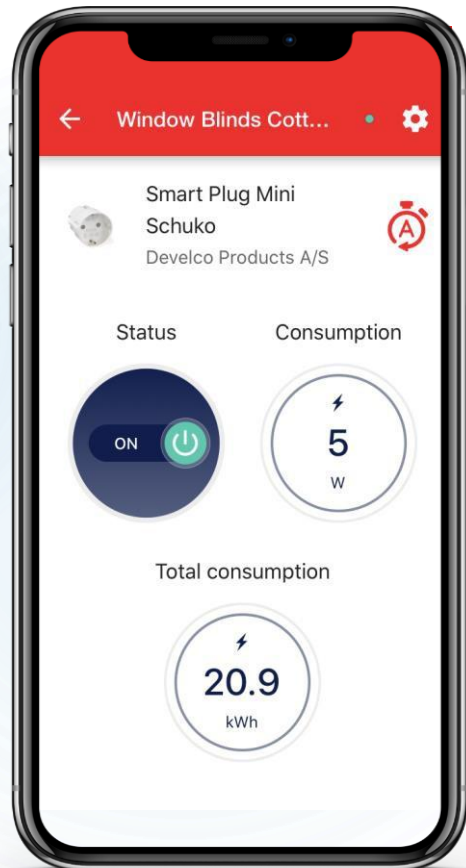
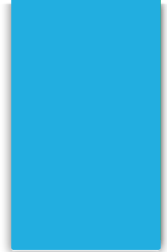
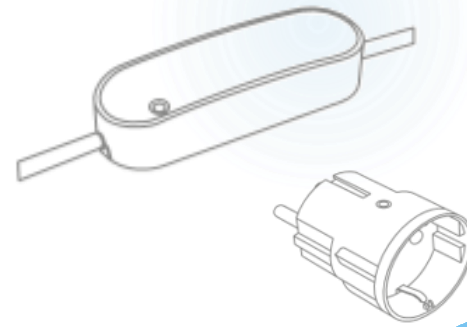
## Automation – Rules

- Set wanted temperature and choose if the device shall be a Cooler or a Heater.
  - The device you select will automatically be turned on or off, based on the temperature you choose.
- Set name to the rule. E.g. «COOLER» or «HEATER» or «Electric radiator» in living room.
- Set the temperature in the energy saving mode.



## Auto-OFF – Smart Plug and Smart Cable

- Auto-OFF function is found by pushing the icon for the device (Smart plug or Smart cable) you want on the Dashboard.
- Then tap on the Settings icon in the upper right corner, then choose Advanced.
- You may now set the Auto-OFF time on the device.
- Chose between minimum time of 1 minute up to maximum time of 4 hours and 15 minutes.
- You have now set the time for the device to automatically tur it self OFF when chosen time is reached.

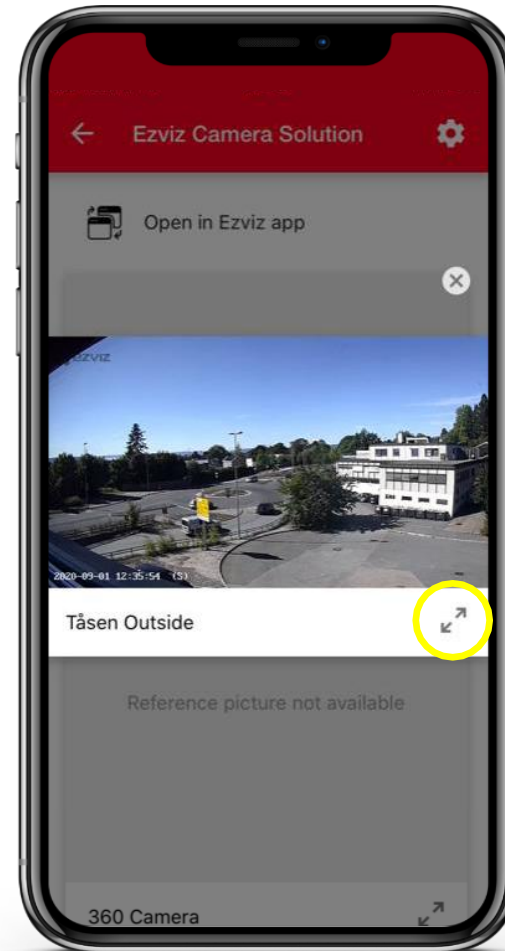
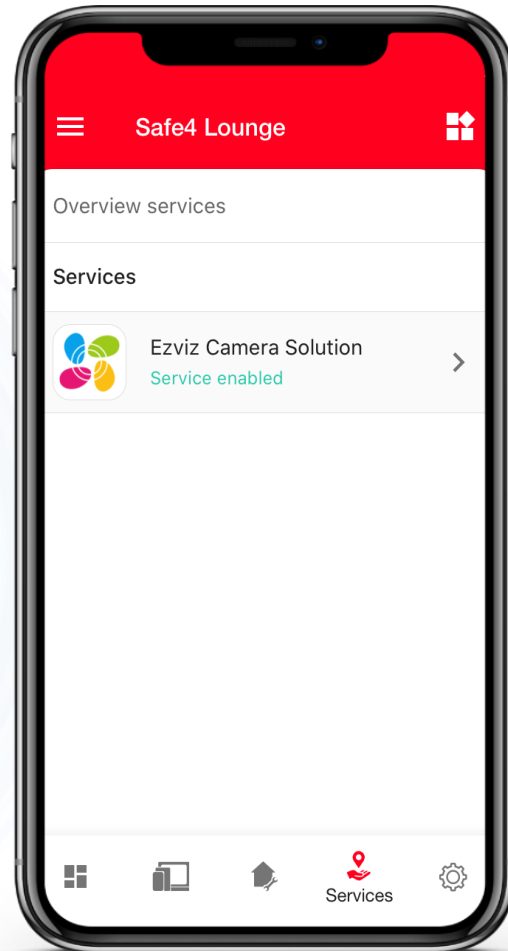
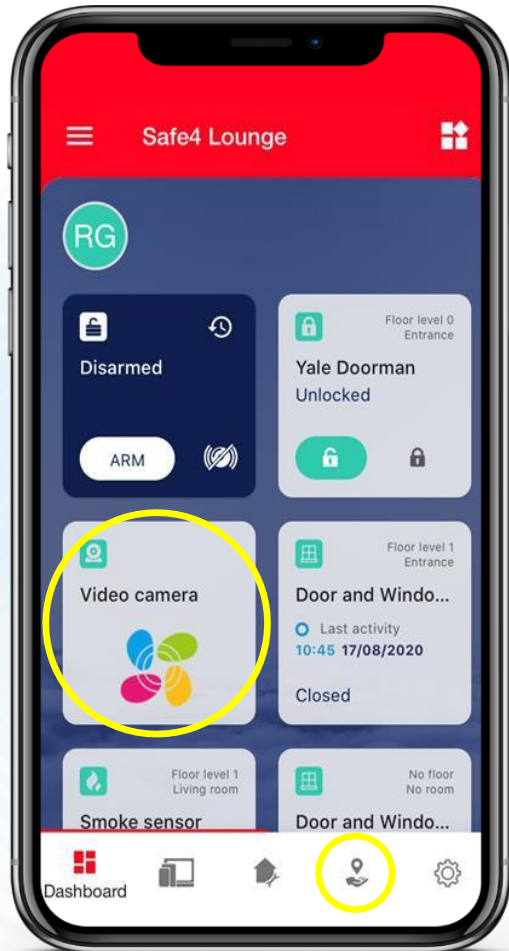


# PART 11

## EZVIZ CAMERA

## Ezviz – Video Camera (CCTV)

- Note: The owners/administrators password is personal, and may/will give access to the CCTV cameras to anyone that knows the password. This is the reason that the installer not has access to this in his/hers technician login.
- The Ezviz icon in the App will not be visual on the Dashboard until the customer has made a login for Ezviz under services in the App.
- This services will only be visual for the owner and administrators on the address and not for regular users.



# PART 12

## HOW TO BUILD A MESH NETWORK



Zigbee MESH Network



Device with battery no repeater functionality	
Powered 120/230V devices with repeater functionality	
Powered 120/230V devices with backup battery and repeater functionality	

Note! Not all wired devices have repeater functionality, see device user guide if you are unsure. The range of the devices is determined by several factors, a key factor is the structure of the home. See the device installation guide for best placement.